

**Ministry of Long-Term Care**  
Long-Term Care Operations Division  
Long-Term Care Inspection Branch

**Hamilton District**  
119 King Street West, 11th Floor  
Hamilton, ON, L8P 4Y7  
Telephone: (800) 461-7137  
hamiltondistrict.mltc@ontario.ca

<b>Original Public Report</b>	
<b>Report Issue Date:</b> December 9, 2022	
<b>Inspection Number:</b> 2022-1233-0001	
<b>Inspection Type:</b> Complaint Critical Incident System	
<b>Licensee:</b> Rykka Care Centres LP	
<b>Long Term Care Home and City:</b> Dundurn Place Care Centre, Hamilton	
<b>Lead Inspector</b> Waseema Khan (741104)	<b>Inspector Digital Signature</b>
<b>Additional Inspector(s)</b> Parminder Ghuman (706988)	

<b>INSPECTION SUMMARY</b>
<p>The Inspection occurred on the following date(s): November 10, 14 - 16, 18, 21 -23, 2022</p> <p>The following intake(s) were inspected:</p> <ul style="list-style-type: none"> <li>[CI: 2739-000011-22], [CI: 2739-000009-22], [CI: 2739-000011-21], [CI: 2739-000013-22] and [CI: 2739-000003-22] related to Falls Prevention and Management</li> <li>A complaint was inspected for Air conditioning not being served in all Resident’s bedrooms and an exemption has not been requested</li> </ul>

The following **Inspection Protocols** were used during this inspection:

- Safe and Secure Home
- Infection Prevention and Control
- Falls Prevention and Management

## INSPECTION RESULTS

### WRITTEN NOTIFICATION: Risk Level not document on the Care plan as per Falls prevention and management program

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O.Reg. 246/22, s. 54 (1)

#### Rationale and Summary

In accordance with O. Reg 246/22, s.11 (1) (b) the licensee was required to ensure that the falls prevention and management program, had risk level documented on the care plan including interventions implemented aimed at preventing or minimizing falls, that the policy was complied with.

Specifically, staff did not comply with the strategy to document risk level on the care plan as per their falls management program. The policy directed that risk level is documented on the care plan including interventions implemented at preventing or minimizing falls.

The DOC confirmed that not having risk level documented on the care plan is not compliant with the homes falls management program.

There was an increased risk of not preventing or minimizing falls when a risk level is not documented on the care plan.

**Sources:** Resident care plan, Falls Assessment Tool (August 23, 2022), licensee’s “Falls Prevention Program” Responsive Management Inc. Revised Sep 2019, Reviewed Aug 2022, interview with the DOC.

[706988]