

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Hamilton District

119 King Street West, 11th Floor
Hamilton, ON, L8P 4Y7
Telephone: (800) 461-7137

Original Public Report

Report Issue Date: December 29, 2023	
Inspection Number: 2023-1233-0005	
Inspection Type: Complaint	
Licensee: Rykka Care Centres LP	
Long Term Care Home and City: Dundurn Place Care Centre, Hamilton	
Lead Inspector Olive Nenzeko (C205)	Inspector Digital Signature
Additional Inspector(s)	

INSPECTION SUMMARY

The inspection occurred on the following date(s): December 20-22, 27-28, 2023 with December 22, 2023, conducted offsite and December 21, 2023, conducted onsite and offsite.

The following intake was inspected in this complaint inspection:

- Intake: #00100990 was related to Resident Care and Support Services.

The following **Inspection Protocols** were used during this inspection:

- Resident Care and Support Services
- Infection Prevention and Control

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INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.