

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Hamilton District

119 King Street West, 11th Floor
Hamilton, ON, L8P 4Y7
Telephone: (800) 461-7137

Public Report

Report Issue Date: April 23, 2026

Inspection Number: 2026-1233-0003

Inspection Type:

Proactive Compliance Inspection

Licensee: Kindera Living Care Centres LP by its general partners, Kindera Living Care Centres GP Inc. and Kindera Living Management Inc.

Long Term Care Home and City: Dundurn Place Care Centre, Hamilton

INSPECTION SUMMARY

The inspection occurred onsite on the following dates: April 15, 16, 17, 20, 21, 22, and 23, 2026.

The following intake was inspected: #00175124 - Proactive Compliance Inspection.

The following **Inspection Protocols** were used during this inspection:

- Contenance Care
- Resident Care and Support Services

INSPECTION RESULTS

Non-Compliance Remedied

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Non-compliance was found during this inspection and was **remedied** by the licensee prior to the conclusion of the inspection. The inspector was satisfied that the non-compliance met the intent of section 154 (2) and requires no further action.

NC #001 remedied pursuant to FLTCA, 2021, s. 154 (2)

Non-compliance with: FLTCA, 2021, s. 6 (1) (a)

Plan of care

s. 6 (1) Every licensee of a long-term care home shall ensure that there is a written plan of care for each resident that sets out,
(a) the planned care for the resident.

A resident's plan of care did not included the specific hygiene products to be used during the provision of care, as requested and provided.

The plan of care was revised on April 21, 2026, to included the planned care of the resident.

Sources: Observations of the resident's room, review of the clinical health record, interview with staff.

Date Remedy Implemented: April 21, 2026

WRITTEN NOTIFICATION: When reassessment, revision is required

NC #002 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: FLTCA, 2021, s. 6 (10) (b)

Plan of care

s. 6 (10) The licensee shall ensure that the resident is reassessed and the plan of care reviewed and revised at least every six months and at any other time when,

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(b) the resident's care needs change or care set out in the plan is no longer necessary.

A resident had an infection and was being treated with antibiotics. The resident had a change in status and there was a delay before the physician was notified at which time orders were received.

Sources: A resident's clinical record, review of a policy and interview with staff.

WRITTEN NOTIFICATION: Administration of drugs

NC #003 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 140 (2)

Administration of drugs

s. 140 (2) The licensee shall ensure that drugs are administered to residents in accordance with the directions for use specified by the prescriber. O. Reg. 246/22, s. 140 (2).

A resident was not administered a medication as specified by the prescriber, over a time frame of three days.

Sources: A resident's clinical record, medication administration records, interview with staff.