

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

Ottawa District
347 Preston Street, Suite 410
Ottawa, ON, K1S 3J4
Telephone: (877) 779-5559

Original Public Report

Report Issue Date: November 1, 2024

Inspection Number: 2024-1065-0004

Inspection Type:

Complaint

Critical Incident

Follow up

Licensee: Trent Valley Lodge Limited

Long Term Care Home and City: Trent Valley Lodge, Trenton

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): October 23 - 25, 28, 30 - 31, and November 1, 2024

The following intake(s) were inspected:

- Intake: #00124559 - CIS # 2337-000033-24 - Alleged resident to resident abuse.
- Intake: #00124665 - Follow-up #: 2 - O. Reg. 246/22 - s. 12 (2) related to doors in the home.
- Intake: #00124666 - Follow-up #: 2 - O. Reg. 246/22 - s. 261 (2) 1 related to training.
- Intake: #00127319 - Complainant related to resident care.
- Intake: #00128489 - Complainant related to resident care.
- Intake: #00130317 - Complaint related to resident care.

Previously Issued Compliance Order(s)

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The following previously issued Compliance Order(s) were found to be in compliance:

Order #003 from Inspection #2024-1065-0002 related to O. Reg. 246/22, s. 12 (2)
Order #006 from Inspection #2024-1065-0002 related to O. Reg. 246/22, s. 261 (2)
1.

The following Inspection Protocols were used during this inspection:

- Resident Care and Support Services
- Food, Nutrition and Hydration
- Housekeeping, Laundry and Maintenance Services
- Infection Prevention and Control
- Safe and Secure Home
- Prevention of Abuse and Neglect
- Staffing, Training and Care Standards

INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.