

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Ottawa District

347 Preston Street, Suite 410
Ottawa, ON, K1S 3J4
Telephone: (877) 779-5559

Public Report

Report Issue Date: June 25, 2025

Inspection Number: 2025-1065-0002

Inspection Type:

Critical Incident

Licensee: Trent Valley Lodge Limited

Long Term Care Home and City: Trent Valley Lodge, Trenton

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): June 23 - 25, 2025

The following intake(s) were inspected:

- Intake: #00142108 - CIS# 2337-000008-25 - Alleged resident to resident abuse.
- Intake: #00149605 - CIS# 2337-000021-25 - Fall of resident resulting in injury.

The following **Inspection Protocols** were used during this inspection:

Responsive Behaviours
Falls Prevention and Management

INSPECTION RESULTS

WRITTEN NOTIFICATION: Plan of care

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NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: FLTCA, 2021, s. 6 (7)

Plan of care

s. 6 (7) The licensee shall ensure that the care set out in the plan of care is provided to the resident as specified in the plan.

The licensee has failed to ensure that, a device used for falls prevention for a resident was utilized on on a specific date as set on in the plan of care for the resident who then fell and sustained an injury.

Sources:

Resident's health record review, observation of a resident, and interview with staff.