



# Inspection Report under the Long-Term Care Homes Act, 2007

# Rapport d'inspection prévue le Loi de 2007 les foyers de soins de longue durée

## Ministry of Health and Long-Term Care

Health System Accountability and Performance Division  
Performance Improvement and Compliance Branch

## Ministère de la Santé et des Soins de longue durée

Division de la responsabilisation et de la performance du  
système de santé  
Direction de l'amélioration de la performance et de la  
conformité

Ottawa Service Area Office  
347 Preston St., 4<sup>th</sup> Floor  
Ottawa ON K1S 3J4

Telephone: 613-569-5602  
Facsimile: 613-569-9670

Bureau régional de services d'Ottawa  
347, rue Preston, 4<sup>th</sup> étage  
Ottawa ON K1S 3J4

Téléphone: 613-569-5602  
Télécopieur: 613-569-9670

<input type="checkbox"/> Licensee Copy/Copie du Titulaire <input checked="" type="checkbox"/> Public Copy/Copie Public		
Date(s) of inspection/Date de l'inspection	Inspection No/ d'inspection	Type of Inspection/Genre d'inspection
January 20, 21, 2011	2011_103_2790_20Jan085232	Complaint Log #O-003060
<b>Licensee/Titulaire</b> Specialty Care East Inc. 400 Applewood Crescent, Suite 110, Vaughan, ON L4K 0C3 Fax: 905-695-2940		
<b>Long-Term Care Home/Foyer de soins de longue durée</b> Trillium Centre, 800 Edgar Street, Kingston ON K7M 8S4		
<b>Name of Inspector(s)/Nom de l'inspecteur(s)</b> Darlene Murphy (#103)		
<b>Inspection Summary/Sommaire d'inspection</b>		
The purpose of this inspection was to conduct a complaint inspection related to continence care, physician clinical assessment, lost clothing, skin care needs, call bell response and accessibility, giving of consent for medications and accessibility of commode at bedside.		
During the course of the inspection, the inspector spoke with one resident, 2 personal support workers, a Registered Practical Nurse and the Director of Care,		
During the course of the inspection, the inspector reviewed one resident health care record and made observations of resident care relevant to the inspection.		
The following Inspection Protocol was used during this inspection:		
Personal Support Services		
There are no findings of Non-Compliance as a result of this inspection.		



Minist. of Health and  
Long-Term Care

Ministère de la Santé et  
des Soins de longue durée

Inspection R.ort  
under the Long-  
Term Care Homes  
Act, 2007

Rapport  
d'inspection prévue  
le Loi de 2007 les  
foyers de soins de  
longue durée

Signature of Licensee or Representative of Licensee Signature du Titulaire du représentant désigné	Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé.	
Title:	Date:	Feb 23/11 Darlene Murphy Date of Report: (if different from date(s) of inspection)