

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

Ottawa District
347 Preston Street, Suite 410
Ottawa, ON, K1S 3J4
Telephone: (877) 779-5559

Original Public Report

Report Issue Date: November 20, 2024

Inspection Number: 2024-1281-0004

Inspection Type:
Critical Incident

Licensee: The Royale Development GP Corporation as general partner of The Royale Development LP

Long Term Care Home and City: Trillium Community & Retirement Living, Kingston

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): November 18-20, 2024

The following intake(s) were inspected:

- Intake: #00128412 - CI # 2790-000028-24 - fall of a resident resulting in an injury.

The following Inspection Protocols were used during this inspection:

Infection Prevention and Control
Falls Prevention and Management

INSPECTION RESULTS

WRITTEN NOTIFICATION: Plan of care

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NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: FLTCA, 2021, s. 6 (1) (c)

Plan of care

s. 6 (1) Every licensee of a long-term care home shall ensure that there is a written plan of care for each resident that sets out,
(c) clear directions to staff and others who provide direct care to the resident; and

The licensee has failed to ensure that a resident's written plan of care set out clear directions to staff and others who provide direct care to the resident, in relation to the specified directions for the use of their wheelchair.

Sources: A resident's care plan and interviews with staff.