

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Ottawa District

347 Preston Street, Suite 410
Ottawa, ON, K1S 3J4
Telephone: (877) 779-5559

Public Report

Report Issue Date: May 28, 2025

Inspection Number: 2025-1281-0003

Inspection Type:

Complaint

Licensee: The Royale Development GP Corporation as general partner of The Royale Development LP

Long Term Care Home and City: Trillium Community & Retirement Living, Kingston

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): May 26 - 28, 2025

The following intake(s) were inspected:

- Intake: #00147546 - Complaint regarding resident care.

The following **Inspection Protocols** were used during this inspection:

Skin and Wound Prevention and Management
Falls Prevention and Management

INSPECTION RESULTS

WRITTEN NOTIFICATION: Skin and Wound Care

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Ottawa District

347 Preston Street, Suite 410
Ottawa, ON, K1S 3J4
Telephone: (877) 779-5559

Non-compliance with: O. Reg. 246/22, s. 55 (2) (b) (i)

Skin and wound care

s. 55 (2) Every licensee of a long-term care home shall ensure that,

(b) a resident exhibiting altered skin integrity, including skin breakdown, pressure injuries, skin tears or wounds,

(i) receives a skin assessment by an authorized person described in subsection (2.1), using a clinically appropriate assessment instrument that is specifically designed for skin and wound assessment,

The licensee has failed to ensure that a resident who had skin integrity concerns was assessed using a clinically appropriate assessment tool.

On a specific date a resident had a fall and sustained abrasions as a result no clinical appropriate assessment tool of the skin abrasion was utilized. In an interview with staff it was confirmed that the Skin and wound assessment should of been completed as the clinically appropriate assessment tool of the skin abrasions.

Sources:

Review of resident health care record, observation of the resident, and interviews with staff.

WRITTEN NOTIFICATION: Skin and Wound Care

NC #002 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 55 (2) (b) (iv)

Skin and wound care

s. 55 (2) Every licensee of a long-term care home shall ensure that,

(b) a resident exhibiting altered skin integrity, including skin breakdown, pressure injuries, skin tears or wounds,

(iv) is reassessed at least weekly by an authorized person described in subsection

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Ottawa District

347 Preston Street, Suite 410
Ottawa, ON, K1S 3J4
Telephone: (877) 779-5559

(2.1), if clinically indicated;

The licensee has failed to ensure that skin abrasions sustained in a fall by a resident were reassessed weekly by an authorized person.

On a specific date a resident had a fall and sustained skin abrasions which were documented but not scheduled for reassessment in the treatment record for staff to follow up on. The treatment of the skin abrasion was complete, as confirmed in an interview with staff but not documented.

Sources:

Review of a resident health care record, observation of the resident, and interviews with staff.