

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Central West District

609 Kumpf Drive, Suite 105
Waterloo, ON, N2V 1K8
Telephone: (888) 432-7901

Public Report

Report Issue Date: August 29, 2025

Inspection Number: 2025-1264-0005

Inspection Type:

Complaint
Critical Incident

Licensee: Extendicare (Canada) Inc.

Long Term Care Home and City: Trillium Court, Kincardine

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): August 25-29, 2025

The inspection occurred offsite on the following date(s): August 29, 2025

The following intake(s) were inspected:

- Intake #00152778: was related to improper care of a resident,
- Intake #00153150: was related to infection prevention and control.

The following intake was inspected as part of a complaint inspection:

- Intake #00154032: was related to resident care and housekeeping.

The following **Inspection Protocols** were used during this inspection:

Resident Care and Support Services
Infection Prevention and Control

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INSPECTION RESULTS

WRITTEN NOTIFICATION: Transferring and Positioning Techniques

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 40

Transferring and positioning techniques

s. 40. Every licensee of a long-term care home shall ensure that staff use safe transferring and positioning devices or techniques when assisting residents.

The licensee has failed to ensure that staff used safe transferring techniques when assisting a resident.

A resident sustained an injury during a transfer when assisted by a staff member. At the time of the incident, there was a discrepancy between the care plan and the transfer logo at the bedside.

Sources: Clinical health records, interview with staff, and the home's investigation notes.