

Ministry of Long-Term Care  
Long-Term Care Operations Division  
Long-Term Care Inspections Branch

Central West District  
609 Kumpf Drive, Suite 105  
Waterloo, ON, N2V 1K8  
Telephone: (888) 432-7901

## Public Report

**Report Issue Date:** May 13, 2026

**Inspection Number:** 2026-1264-0002

**Inspection Type:**  
Proactive Compliance Inspection

**Licensee:** Extendicare (Canada) Inc.

**Long Term Care Home and City:** Trillium Court, Kincardine

## INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): May 12-13, 2026

- The following intake(s) were inspected: Intake: #00178359 -Proactive Compliance Inspection - Generator Initiative

The following **Inspection Protocols** were used during this inspection:

Safe and Secure Home

## INSPECTION RESULTS

### WRITTEN NOTIFICATION: Maintenance services

NC # Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

**Non-compliance with: O. Reg. 246/22, s. 96 (2) (a)**

Maintenance services

s. 96 (2) The licensee shall ensure that procedures are developed and implemented to ensure that,

(a) electrical and non-electrical equipment, including mechanical lifts, are kept in good repair, and maintained and cleaned at a level that meets manufacturer specifications, at a minimum;

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Two inspection reports from the home's contracted service provider documented a piece of equipment related to the generator was not functional.

The service provider stated the part should be in working order as this was a requirement.

Sources: contracted inspection reports, interviews with staff and contractor.



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**Inspection Report Under the  
Fixing Long-Term Care Act, 2021**

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