

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Toronto District

5700 Yonge Street, 5th Floor
Toronto, ON, M2M 4K5
Telephone: (866) 311-8002

Public Report

Report Issue Date: July 29, 2025

Inspection Number: 2025-1383-0005

Inspection Type:

Critical Incident

Licensee: Iris L.P., by its general partners, Iris GP Inc. and AgeCare Iris Management Ltd.

Long Term Care Home and City: AgeCare Trilogy, Scarborough

INSPECTION SUMMARY

The inspection occurred onsite on the following dates: July 28, 29, 2025.

The following intakes were inspected:

- Intake: #00152279- Critical Incident System (CIS) # 2899-000021-25 related to a communicable disease outbreak;
- Intake: #00150003- CIS # 2899-000017-25 related to a communicable disease outbreak;
- Intake: #00150549- CIS # 2899-000018-25 related to a communicable disease outbreak.

The following **Inspection Protocols** were used during this inspection:

Infection Prevention and Control

INSPECTION RESULTS

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Non-Compliance Remedied

Non-compliance was found during this inspection and was **remedied** by the licensee prior to the conclusion of the inspection. The inspector was satisfied that the non-compliance met the intent of section 154 (2) and requires no further action.

NC #001 remedied pursuant to FLTCA, 2021, s. 154 (2)

Non-compliance with: O. Reg. 246/22, s. 272

CMOH and MOH

s. 272. Every licensee of a long-term care home shall ensure that all applicable directives, orders, guidance, advice or recommendations issued by the Chief Medical Officer of Health or a medical officer of health appointed under the Health Protection and Promotion Act are followed in the home.

The licensee failed to ensure that alcohol-based hand rubs were not expired as part of the recommendations issued by the Chief Medical Officer of Health (CMOH). An alcohol-based hand rub on the first floor activity room was found to have expired in April 2025. After it was brought to the Executive Director (ED)'s attention, it was removed from the home area.

Sources: Observation on the first floor activity room; Interview with the ED; Recommendations for Outbreak Prevention and Control in Institutions and Congregate Living Settings Ministry of Health Effective: February 2025.

Date Remedy Implemented: July 28, 2025

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**Inspection Report Under the
Fixing Long-Term Care Act, 2021**

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