



**Inspection Report
under the Long-Term
Care Homes Act, 2007**

**Rapport d'inspection
prévue le Loi de 2007
les foyers de soins de
longue durée**

Ministry of Health and Long-Term Care
Health System Accountability and Performance Division
Performance Improvement and Compliance Branch

London Service Area Office
291 King Street, 4th Floor
London ON N6B 1R8

Bureau régional de services de London
291, rue King, 4^{ème} étage
London ON N6B 1R8

**Ministère de la Santé et des Soins de
longue durée**

Division de la responsabilisation et de la performance du
système de santé
Direction de l'amélioration de la performance et de la
conformité

Telephone: 519-675-7680
Facsimile: 519-675-7685

Téléphone: 519-675-7680
Télécopieur: 519-675-7685

Licensee Copy/Copie du Titulaire Public Copy/Copie Public

Date of inspection/Date de l'inspection	Inspection No/ d'inspection	Type of Inspection/Genre d'inspection
February 22, 2011	2011_112_2580_22Feb085857	Critical Incident L-00171

Licensee/Titulaire
Lutheran Homes Kitchener-Waterloo 2727 Kingsway Drive,
Kitchener, ON N2C 1A7

Long-Term Care Home/Foyer de soins de longue durée
Trinity Village Care Centre, 2727 Kingsway Drive,
Kitchener, ON N2C 1A7

Name of Inspector/Nom de l'inspecteur
Carole Alexander #112

Inspection Summary/Sommaire d'inspection

The purpose of this inspection was to conduct a critical incident inspection related to resident abuse.

During the course of the inspection, the inspector spoke with the Director of Care, Resource Nurse and a Registered Nurse.

During the course of the inspection, the inspector reviewed a resident's health record including physician orders and notes, nursing assessments, psychogeriatric and mental health information, progress notes and Resident Council minutes.

The following Inspection Protocols were used in part or in whole during this inspection:
Responsive Behaviours

There are no findings of Non-Compliance as a result of this inspection.

Signature of Licensee or Representative of Licensee Signature du Titulaire du représentant désigné		Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé.	
Title:	Date:	Date of Report: February 24, 2011	