

**Ministry of Long-Term Care**

Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**Central West District**

609 Kumpf Drive, Suite 105  
Waterloo, ON, N2V 1K8  
Telephone: (888) 432-7901

**Public Report**

**Report Issue Date:** November 20, 2025

**Inspection Number:** 2025-1094-0010

**Inspection Type:**

Critical Incident  
Follow up

**Licensee:** Lutheran Homes Kitchener-Waterloo

**Long Term Care Home and City:** Trinity Village Care Centre, Kitchener

**INSPECTION SUMMARY**

The inspection occurred onsite on the following date(s): November 12-14, 17-20, 2025

The following intake(s) were inspected:

- Intake: #00157174 related to the fall of a resident resulting in injury
- Intake: #00158772 - Follow-up #: 1 - O. Reg. 246/22 - s. 59 (b), CDD November 5, 2025
- Intake: #00158773 - Follow-up #: 1 - O. Reg. 246/22 - s. 34 (2), CDD November 5, 2025
- Intake: #00161428 related to an allegation of neglect to a resident

**Previously Issued Compliance Order(s)**

The following previously issued Compliance Order(s) were found to be in compliance:

Order #002 from Inspection #2025-1094-0008 related to O. Reg. 246/22, s. 59 (b)

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Order #001 from Inspection #2025-1094-0008 related to O. Reg. 246/22, s. 34 (2)

The following **Inspection Protocols** were used during this inspection:

- Skin and Wound Prevention and Management
- Responsive Behaviours
- Prevention of Abuse and Neglect
- Reporting and Complaints
- Falls Prevention and Management

## INSPECTION RESULTS

### WRITTEN NOTIFICATION: Skin and wound care

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

**Non-compliance with: O. Reg. 246/22, s. 55 (2) (b) (iv)**

Skin and wound care

s. 55 (2) Every licensee of a long-term care home shall ensure that,

(b) a resident exhibiting altered skin integrity, including skin breakdown, pressure injuries, skin tears or wounds,

(iv) is reassessed at least weekly by an authorized person described in subsection (2.1), if clinically indicated;

A resident had a wound that required weekly skin assessments to be completed until it was resolved. On two occasions weekly skin assessments were not completed before it had resolved.

**Sources:** Resident eTAR, Skin and Wound assessments, Interviews with staff