

Original Public Report

Report Issue Date September 6, 2022

Inspection Number 2022_1590_0003

Inspection Type

- Critical Incident System Complaint Follow-Up Director Order Follow-up
 Proactive Inspection SAO Initiated Post-occupancy
 Other _____

Licensee

City of Toronto

Long-Term Care Home and City

True Davidson Acres, Toronto

Lead Inspector

Babitha Shanmuganandapala (673)

Inspector Digital Signature

INSPECTION SUMMARY

The inspection occurred on the following date(s): August 17-19, 23-24, 2022.

The following intake(s) were inspected:

- 014904-22 (Complaint) related to safe transfers, abuse and neglect

The following **Inspection Protocols** were used during this inspection:

- Infection Prevention and Control (IPAC)
- Prevention of Abuse and Neglect
- Resident Care and Support Services

INSPECTION RESULTS

WRITTEN NOTIFICATION [TRANSFERRING AND POSITIONING TECHNIQUES]

NC#01 Written Notification pursuant to FLTCA, 2021, s. 154(1)1

Non-compliance with: O. Reg. 246/22 s. 40

The licensee has failed to ensure that staff used safe transferring and positioning devices when assisting a resident.

Resident #007 required a lift and two staff assistance for transfers. Resident #007 stated that staff did not always use a lift to transfer them.

On one occasion, Personal Support Worker (PSW) #100 transferred resident #007 independently and without a lift. PSW #101 also transferred resident #007 twice independently and without a lift.

PSW #100 and #101 both stated that they were not aware of the resident's plan of care related to transfers at the time of these transfers.

Failure to provide safe transferring placed resident #007 at risk for falls and injury.

Sources: The home's investigation notes, resident #007's clinical health records, Closed Circuit Television footage, and interviews with PSW #100, PSW #101, Director of Care, Administrator, Nurse Manager #102, and resident #007

[673]