

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

Toronto District
5700 Yonge Street, 5th Floor
Toronto, ON, M2M 4K5
Telephone: (866) 311-8002

Public Report

Report Issue Date: March 4, 2026

Inspection Number: 2026-1590-0002

Inspection Type:
Complaint

Licensee: City of Toronto

Long Term Care Home and City: True Davidson Acres, Toronto

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): February 24-27, 2026 and March 2-4, 2026

The following intakes were inspected in this Complaint inspection:

- Intake: #00168027 related to concerns with Neglect in care and Food and Nutrition.

The following **Inspection Protocols** were used during this inspection:

Resident Care and Support Services
Food, Nutrition and Hydration
Infection Prevention and Control

INSPECTION RESULTS

WRITTEN NOTIFICATION: Housekeeping

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 93 (2) (b) (iii)

Housekeeping

s. 93 (2) As part of the organized program of housekeeping under clause 19 (1) (a) of the Act, the licensee shall ensure that procedures are developed and implemented for,
(b) cleaning and disinfection of the following in accordance with manufacturer's specifications and using, at a minimum, a low level disinfectant in accordance with

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evidence-based practices and, if there are none, in accordance with prevailing practices:

(iii) contact surfaces;

A Personal Support Worker (PSW) placed soiled items on a resident's bed side table while providing care and did not clean and disinfect the surface after removing the contaminated items.

Sources: Review of Brief Changes and Personal Care Protocol, PSW Education package; Interview with a PSW and the IPAC Manager.



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**Inspection Report Under the
Fixing Long-Term Care Act, 2021**

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