

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

Ottawa District
347 Preston Street, Suite 420
Ottawa, ON, K1S 3J4
Telephone: (877) 779-5559
ottawadistrict.mlhc@ontario.ca

Original Public Report	
Report Issue Date: December 16, 2022	
Inspection Number: 2022-1290-0002	
Inspection Type: Follow up	
Licensee: Mohawk Council of Akwesasne	
Long Term Care Home and City: Tsiionkwanonhsote, Akwesasne	
Lead Inspector Sarah Stephens (740823)	Inspector Digital Signature
Additional Inspector(s) Megan MacPhail (551)	

INSPECTION SUMMARY
<p>The Inspection occurred on the following date(s): November 23-24, 2022 - conducted onsite. November 29, 2022 - conducted offsite.</p> <p>The following intake(s) were inspected:</p> <ul style="list-style-type: none"> • Intake: #00003627, 2022 1290 0001 CO #001, s.12(1)1, CDD August 8 2022 • Intake: #00004975, 2022 1290 0001 CO #002, s.24(2)1, CDD August 15 2022 • Intake: #00004814, 2022 1290 0001 CO #003, s. 24(3), CDD August 15 2022

Previously Issued Compliance Order(s)

The following previously issued Compliance Order(s) were found to be in compliance:

Order #001 from Inspection #2022-1290-0001 related to O.Reg. 246/22, s. 12 (1) 1., with a compliance due date of August 8, 2022 (740823)

Order #002 from Inspection #2022-1290-0001 related to O.Reg. 246/22, s. 24 (2) 1., with a compliance

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due date of August 15, 2022 (551)

Order #003 from Inspection #2022-1290-0001 related to O.Reg. 246/22, s. 24 (3), with a compliance due date of August 15, 2022 (551)

The following **Inspection Protocols** were used during this inspection:

Infection Prevention and Control
Safe and Secure Home

INSPECTION RESULTS

WRITTEN NOTIFICATION: Infection Prevention and Control

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O.Reg. 246/22, s. 102 (2) (b)

The licensee has failed to ensure that any standard or protocol issued by the Director with respect to the infection prevention and control program was implemented.

In accordance with the Additional Requirement under 10.4 (h) of the Infection Prevention and Control (IPAC) Standard for Long-Term Care Homes, the licensee shall provide support for residents to perform hand hygiene prior to receiving meals and snacks.

Rationale and Summary:

On a day in November 2022, staff were observed bringing residents to the dining room. Residents were not assisted with hand hygiene prior to the meal.

During an interview, a PSW stated that residents were not assisted with hand hygiene prior to their lunch meal.

The IPAC lead stated that residents are to be assisted to perform hand hygiene prior to meals and snacks as part of their IPAC program.

Lack of hand hygiene increases the risk of infection transmission among residents.



**Inspection Report Under the
Fixing Long-Term Care Act, 2021**

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Sources: Infection Prevention and Control (IPAC) Standard for Long-Term Care Homes dated April 2022, observation of lunch service, and interview with a PSW and IPAC Lead.

[740823]



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