

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Ottawa District

347 Preston Street, Suite 410
Ottawa, ON, K1S 3J4
Telephone: (877) 779-5559

Public Report

Report Issue Date: September 17, 2025

Inspection Number: 2025-1290-0003

Inspection Type:

Complaint
Critical Incident

Licensee: Mohawk Council of Akwesasne

Long Term Care Home and City: Tsiionkwanonhsote, Akwesasne

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): September 15, 16, 2025

The following intake(s) were inspected:

Intake: #00156426 - Complaint concerning the neglect of a resident's care.

Intake: #00157903 - CI: 2800-000006-25 - Alleged verbal abuse of a resident by a staff member.

The following **Inspection Protocols** were used during this inspection:

Resident Care and Support Services
Prevention of Abuse and Neglect

INSPECTION RESULTS

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WRITTEN NOTIFICATION: Reporting certain matters to Director.

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: FLTCA, 2021, s. 28 (1) 2.

Reporting certain matters to Director

s. 28 (1) A person who has reasonable grounds to suspect that any of the following has occurred or may occur shall immediately report the suspicion and the information upon which it is based to the Director:

2. Abuse of a resident by anyone or neglect of a resident by the licensee or staff that resulted in harm or a risk of harm to the resident.

The licensee failed to immediately report to the Director an allegation of verbal abuse toward a resident that occurred on a specific date.

Sources: the resident's healthcare records and an interview with a staff member.