

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Central West District

609 Kumpf Drive, Suite 105
Waterloo, ON, N2V 1K8
Telephone: (888) 432-7901

Public Report

Report Issue Date: November 24, 2025

Inspection Number: 2025-1015-0007

Inspection Type:

Critical Incident

Licensee: Vigour Limited Partnership on behalf of Vigour General Partner Inc.

Long Term Care Home and City: Tullamore Community, Brampton

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): November 12, 18-21 and 24, 2025.

The following intake(s) were inspected:

- Intake: #00160941, related to Falls Prevention and Management.

The following **Inspection Protocols** were used during this inspection:

Falls Prevention and Management

INSPECTION RESULTS

WRITTEN NOTIFICATION: Required programs

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 53 (1) 1.

Required programs

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Central West District

609 Kumpf Drive, Suite 105
Waterloo, ON, N2V 1K8
Telephone: (888) 432-7901

s. 53 (1) Every licensee of a long-term care home shall ensure that the following interdisciplinary programs are developed and implemented in the home:

1. A falls prevention and management program to reduce the incidence of falls and the risk of injury.

The Long-Term Care Homes's (LTCH) falls prevention and management program captured in the Falls Prevention and Management Policy, directed the nurses to complete the Head Injury Routine (HIR) in accordance with the HIR Policy, and the Head Injury - Monitoring Record Form. This form directed the staff to report to the attending physician or Nurse Practitioner immediately if a resident experienced any symptom.

A resident had a fall and a HIR was initiated. The resident displayed one symptom and the attending physician or Nurse Practitioner was not notified immediately.

Sources: A residents clinical notes. LTCH's policies, and interview with Director or Care (DOC).

WRITTEN NOTIFICATION: Skin and wound care

NC #002 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 55 (2) (b) (i)

Skin and wound care

s. 55 (2) Every licensee of a long-term care home shall ensure that,

(b) a resident exhibiting altered skin integrity, including skin breakdown, pressure injuries, skin tears or wounds,

(i) receives a skin assessment by an authorized person described in subsection (2.1), using a clinically appropriate assessment instrument that is specifically designed for skin and wound assessment,

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Central West District

609 Kumpf Drive, Suite 105
Waterloo, ON, N2V 1K8
Telephone: (888) 432-7901

A resident had a fall and sustained injuries. The skin and wound assessments for these injuries were not completed.

Sources: The resident's skin assessments. Skin & Wound Care Management Protocol, interview with DOC.