

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

London District
130 Dufferin Avenue, 4th Floor
London, ON, N6A 5R2
Telephone: (800) 663-3775

Public Report

Report Issue Date: January 21, 2026

Inspection Number: 2026-1374-0001

Inspection Type:
Proactive Compliance Inspection

Licensee: S & R Nursing Homes Ltd.

Long Term Care Home and City: Twin Lakes Terrace Long Term Care Community,
Sarnia

INSPECTION SUMMARY

The inspection occurred onsite on the following dates: January 14, 16, and 19-21, 2026

The inspection occurred offsite on the following dates: January 15 and 21, 2026

The following intake was inspected:

-Intake #00167413 - Proactive Compliance Inspection (PCI)

The following **Inspection Protocols** were used during this inspection:

- Skin and Wound Prevention and Management
- Resident Care and Support Services
- Food, Nutrition and Hydration
- Residents' and Family Councils
- Medication Management
- Infection Prevention and Control
- Safe and Secure Home
- Prevention of Abuse and Neglect
- Quality Improvement
- Staffing, Training and Care Standards
- Residents' Rights and Choices
- Pain Management

INSPECTION RESULTS

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WRITTEN NOTIFICATION: Air Temperature

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 24 (3)

Air temperature

s. 24 (3) The temperature required to be measured under subsection (2) shall be documented at least once every morning, once every afternoon between 12 p.m. and 5 p.m. and once every evening or night.

On a date in January, 2026, the air temperature was not being monitored and documented once every afternoon between 12 p.m. and 5 p.m. and once every evening or night.

Sources: Review of the home's air temperature monitoring documentation, and interview with staff #113.

WRITTEN NOTIFICATION: Skin and wound care

NC #002 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 55 (2) (b) (iv)

Skin and wound care

s. 55 (2) Every licensee of a long-term care home shall ensure that,
(b) a resident exhibiting altered skin integrity, including skin breakdown, pressure injuries, skin tears or wounds,
(iv) is reassessed at least weekly by an authorized person described in subsection (2.1), if clinically indicated;

The Steeves and Rozema "Skin & Wound Program" policy directed registered staff to reassess all wounds at least weekly until resolved. A resident had two areas of altered skin integrity and these areas were not re-assessed weekly as clinically indicated during two periods of time in November and December, 2025.

Sources: The Steeves & Rozema policy titled "Skin & Wound Program", policy #RCM-10-06-01; A resident's clinical record; and staff interviews.