



**Inspection Report
under the *Long-Term
Care Homes Act, 2007***

**Rapport d'inspection
prevue le *Loi de 2007
les foyers de soins de
longue durée***

Ministry of Health and Long-Term Care
Health System Accountability and Performance Division
Performance Improvement and Compliance Branch

Hamilton Service Area Office
119 King Street West, 11th Floor
Hamilton, ON L8P 4Y7

Bureau régional de services de Hamilton
119, rue King Ouest, 11^{ém} étage
Hamilton, ON L8P 4Y7

**Ministère de la Santé et des Soins de
longue durée**

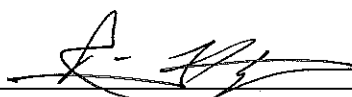
Division de la responsabilisation et de la performance du
système de santé
Direction de l'amélioration de la performance et de la
conformité

Telephone: 905-546-8294
Facsimille: 905-546-8255

Téléphone: 905-546-8294
Télécopieur: 905-546-8255

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Date of inspection/Date de l'inspection 06 and 19 May 2011	Inspection No/ d'inspection 2011_127_2656_06May090320	Type of Inspection/Genre d'inspection Critical Incident # H-000932-11
Licensee/Titulaire Tyndall Nursing Home Limited, 1030 Eglinton Avenue East, Mississauga ON L4W 1K3		
Long-Term Care Home/Foyer de soins de longue durée Tyndall Nursing Home, 1030 Eglinton Avenue East, Mississauga ON L4W 1K3		
Name of Inspector(s)/Nom de l'inspecteur(s) Richard Hayden, Long Term Care Homes Inspector – Environmental Health #127		
Inspection Summary / Sommaire d'inspection		
<p>The purpose of this inspection was to conduct a complaint inspection related to verbal abuse of a resident.</p> <p>During the course of the inspection, the inspector spoke with the director of nursing, assistant director of nursing, registered staff, non-registered staff and residents.</p> <p>During the course of the inspection, the inspector reviewed management's investigation files of the incident.</p> <p>The following Inspection Protocols were used during this inspection:</p> <ul style="list-style-type: none"> Prevention of Abuse, Neglect & Retaliation <p>No Findings of Non-Compliance were found during this inspection.</p>		

Signature of Licensee or Representative of Licensee Signature du Titulaire du représentant désigné	Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé. 
Title:	Date of Report (if different from date(s) of inspection). 24 May 2011