

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Toronto District

5700 Yonge Street, 5th Floor
Toronto, ON, M2M 4K5
Telephone: (866) 311-8002

Original Public Report

Report Issue Date: September 17, 2024

Inspection Number: 2024-1299-0004

Inspection Type:

Complaint
Critical Incident

Licensee: St. Demetrius (Ukrainian Catholic) Development Corporation

Long Term Care Home and City: Ukrainian Canadian Care Centre, Etobicoke

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): September 4, 5, 6, 9, 10, 11, 12, 2024

The following Critical Incident (CI) report intakes were inspected:

- Intake: #00119610 and Intake #00122874 - related to fracture of unknown cause
- Intake: #00120790 - related to outbreak management

The following complaint intake was inspected:

- Intake: #00119878 -related to complaint related to Infection Prevention and Control (IPAC), plan of care, alleged verbal abuse, food production, menu planning, dealing with complaints

The following **Inspection Protocols** were used during this inspection:

Resident Care and Support Services
Infection Prevention and Control

INSPECTION RESULTS

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During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.