

**Inspection Report under  
the Long-Term Care  
Homes Act, 2007**

**Rapport d'inspection en vertu de  
la Loi de 2007 sur les foyers de  
soins de longue durée**

**Long-Term Care Operations Division  
Long-Term Care Inspections Branch**

**Division des opérations relatives aux  
soins de longue durée  
Inspection de soins de longue durée**

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**Public Copy/Copie du rapport public**

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<b>Report Date(s) / Date(s) du Rapport</b>	<b>Inspection No / No de l'inspection</b>	<b>Log # / No de registre</b>	<b>Type of Inspection / Genre d'inspection</b>
Sep 28, 2021	2021_718535_0016	012618-21, 013578-21	Critical Incident System

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**Licensee/Titulaire de permis**

Unionville Home Society  
4300 Highway #7 Markham ON L3R 1L8

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**Long-Term Care Home/Foyer de soins de longue durée**

Union Villa  
4300 Highway #7 Unionville ON L3R 1L8

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**Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

VERON ASH (535)

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**Inspection Summary/Résumé de l'inspection**

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**The purpose of this inspection was to conduct a Critical Incident System inspection.**

**This inspection was conducted on the following date(s): August 11, 12, 13, 16, 17, 18, 19, 2021.**

**The following intakes were completed during this Inspection:**

**Log #012618-21 was related to falls, and  
Log #013578-21 was related to critical incident reporting.**

**During the course of the inspection, the inspector(s) spoke with the Administrator, Director of Care (DOC), Falls Lead, Physiotherapist (PT), Responsive Behavior Lead, registered staff (RN/RPN) and personal support workers (PSWs).**

**During the course of the inspection, the inspector conducted observations on all resident care areas, observed resident to resident and staff to resident interactions, reviewed clinical health records, staff schedules, internal investigation records and relevant home policies and procedures.**

**The following Inspection Protocols were used during this inspection:  
Critical Incident Response  
Falls Prevention  
Responsive Behaviours**

**During the course of this inspection, Non-Compliances were not issued.**

**0 WN(s)**

**0 VPC(s)**

**0 CO(s)**

**0 DR(s)**

**0 WAO(s)**

**NON-COMPLIANCE / NON - RESPECT DES EXIGENCES**

<p>Legend</p> <p>WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order</p>	<p>Légende</p> <p>WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités</p>
<p>Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA).</p> <p>The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.</p>	<p>Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.</p> <p>Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.</p>

**Issued on this 28th day of September, 2021**

**Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs**

**Original report signed by the inspector.**