



**Inspection Report  
under the *Long-Term  
Care Homes Act, 2007***

**Rapport d'inspection  
prévue le *Loi de 2007  
les foyers de soins de  
longue durée***

**Ministry of Health and Long-Term Care**  
Health System Accountability and Performance Division  
Performance Improvement and Compliance Branch

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Licensee Copy/Copie du Titulaire     Public Copy/Copie Public

<b>Date of inspection/Date de l'inspection</b>	<b>Inspection No/ d'inspection</b>	<b>Type of Inspection/Genre d'inspection</b>
November 16, 2010	2010_113_8574_17Nov163028	Other visit – T2980

**Licensee/Titulaire**

Unionville Home Society, 4300 Highway #7, Unionville, ON, L3R 1L8

**Long-Term Care Home/Foyer de soins de longue durée**

Union Villa, 4300 Highway #7, Unionville, ON, L3R 1L8

**Name of Inspector/Nom de l'inspecteur**

Jane Carruthers 113

**Inspection Summary/Sommaire d'inspection**

The purpose of this inspection was the result of the inspector identifying additional findings of non-compliance unrelated to the complaint inspection conducted at the same time

During the course of the inspection, the inspector(s) spoke with: The Administrator, Director LTC Operations, Environmental Service Manager, Registered Staff, Personal Support Workers (PSWs) and housekeeping staff.

During the course of the inspection, the inspector: visited all tub and shower rooms in Resident Home Areas (RHAs)

The following Inspection Protocols were used in part or in whole during this inspection:  
Accommodation - Housekeeping

Findings of Non-Compliance were found during this inspection. The following action was taken:

[ 2 ] WN

[ 1 ] CO: CO # 001



**NON-COMPLIANCE / (Non-respectés)**

<b>Definitions/Définitions</b> WN – Written Notifications/Avis écrit VPC – Voluntary Plan of Correction/Plan de redressement volontaire DR – Director Referral/Régisseur envoyé CO – Compliance Order/Ordres de conformité WAO – Work and Activity Order/Ordres: travaux et activités	
The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.  Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)	Le suivant constituer un avis d'écrit de l'exigence prévue le paragraphe 1 de section 152 de les foyers de soins de longue durée.  Non-respect avec les exigences sur le Loi de 2007, les foyers de soins de longue durée à trouvé. (Une exigence dans le loi comprend les exigences contenues dans les points énumérés dans la définition de "exigence prévue par la présente loi" au paragraphe 2(1) de la loi.

**WN #1:** The Licensee has failed to comply with: O. Reg 79/10 s. 87(2)(b). As part of the organized program of housekeeping under clause 15 (1) (a) of the Act, the licensee shall ensure that procedures are developed and implemented for, (b) cleaning and disinfection of resident care equipment, such as whirlpools, tubs, shower chairs, and lift chairs and supplies and devices, including personal assistance services devices, assistive aids, and positioning aids and contact surfaces, using hospital grade disinfectant and in accordance with manufacturer's specifications;

- Findings:**
1. In an identified Resident Home Area (RHA), at approximately 11:30 am November 16, 2010, spa equipment and shower room floor was soiled with feces ie lifts and commode chairs
  2. In an identified Spa, there was a commode soiled with feces left after a resident's shower

**Inspector ID #:** 113

**Additional Required Actions:**  
 CO # - [001] will be served on the licensee. Refer to the "Order(s) of the Inspector" form.

**WN #2:** The Licensee has failed to comply with O. Reg 79/10 s. 87(3). The licensee shall ensure that a sufficient supply of housekeeping equipment and cleaning supplies is readily available to all staff at the home.

- Findings:**
1. In an identified tub and shower room, there was no disinfectant in the room for cleaning and disinfecting equipment between residents. When asked for the location of the cleaning products, a Personal Support Worker (PSW) stated that they had to ask the housekeeping staff for products when they needed them.



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2. There was no disinfectant available for staff in an identified tub and shower room at the time of the visit.

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Signature of Licensee or Representative of Licensee  
Signature du Titulaire du représentant désigné

Signature of Health System Accountability and Performance Division  
representative/Signature du (de la) représentant(e) de la Division de la  
responsabilisation et de la performance du système de santé.

Title:

Date:

Date of Report: (if different from date(s) of inspection).