

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

Hamilton District
119 King Street West, 11th Floor
Hamilton, ON, L8P 4Y7
Telephone: (800) 461-7137

Original Public Report

Report Issue Date: July 25, 2024	
Inspection Number: 2024-1591-0002	
Inspection Type: Critical Incident	
Licensee: The Regional Municipality of Niagara	
Long Term Care Home and City: Upper Canada Lodge, Niagara On The Lake	
Lead Inspector Lisa Bos (683)	Inspector Digital Signature

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): July 19 and 23, 2024

The following intake(s) were inspected:

- Intake #00104146 - M587-000008-23/M587-000001-24 related to Infection Prevention and Control (IPAC)

The following **Inspection Protocols** were used during this inspection:

Infection Prevention and Control

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INSPECTION RESULTS

WRITTEN NOTIFICATION: Infection Prevention and Control Program

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 102 (15) 1.

Infection prevention and control program

s. 102 (15) Subject to subsection (16), every licensee of a long-term care home shall ensure that the infection prevention and control lead designated under this section works regularly in that position on site at the home for the following amount of time per week:

1. In a home with a licensed bed capacity of 69 beds or fewer, at least 17.5 hours per week.

The licensee has failed to ensure that the IPAC lead worked on site at the home for at least 17.5 hours per week.

Rationale and Summary

At the time of inspection, Upper Canada Lodge had approximately 25 residents who resided at the home. The IPAC lead acknowledged that they did not work on site at the home for at least 17.5 hours per week since the end of May 2024.

There was potential that duties of the IPAC lead would not be fulfilled when they were not on site at the home for the required frequency.

Sources: IPAC lead job description; interview with the IPAC lead and other staff.