

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

Ottawa District
347 Preston Street, Suite 410
Ottawa, ON, K1S 3J4
Telephone: (877) 779-5559

Original Public Report

Report Issue Date: July 3, 2024	
Inspection Number: 2024-1180-0002	
Inspection Type: Complaint Follow up	
Licensee: Valley Manor Inc.	
Long Term Care Home and City: Valley Manor Nursing Home, Barrys Bay	
Lead Inspector Dee Colborne (000721)	Inspector Digital Signature
Additional Inspector(s)	

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): June 27, 28, 2024 and July 2, 3, 2024

The following intake(s) were inspected:

- Intake: #00109681 - Follow-up #: 2 - O. Reg. 246/22 - s. 80 (2).
- Intake: #00115228 - Complaint with concerns regarding a residents continence and pain.

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Previously Issued Compliance Order(s)

The following previously issued Compliance Order(s) were found NOT to be in compliance:

Order #001 from Inspection #2023-1180-0003 related to O. Reg. 246/22, s. 80 (2) inspected by Dee Colborne (000721)

The following Inspection Protocols were used during this inspection:

- Contenance Care
- Food, Nutrition and Hydration
- Infection Prevention and Control
- Pain Management

INSPECTION RESULTS

WRITTEN NOTIFICATION: Failure to comply with an order

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: FLTCA, 2021, s. 104 (4)

Conditions of licence

s. 104 (4) Every licensee shall comply with the conditions to which the licence is subject.

The licensee has failed to comply with the compliance order in regards to O'Reg 246/22 s. 80 (2) where the licensee has failed to ensure that a Registered Dietitian (RD) who is a member of the staff of the home is on site at the home for a minimum

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of 30 minutes per resident per month.

Sources: Homes' website, Homes documentation for the compliance order,
Interviews with the DOC and CEO.
[000721]

An Administrative Monetary Penalty (AMP) is being issued on this written
notification AMP #001

NOTICE OF ADMINISTRATIVE MONETARY PENALTY (AMP)

The Licensee has failed to comply with FLTCA, 2021
Notice of Administrative Monetary Penalty AMP #001
Related to Written Notification NC #001

Pursuant to section 158 of the Fixing Long-Term Care Act, 2021, the licensee is
required to pay an administrative penalty of \$2200.00, to be paid within 30 days
from the date of the invoice.

In accordance with s. 349 (6) and (7) of O. Reg. 246/22, this administrative penalty is
being issued for the licensee's failure to comply with an order under s. 155 of the
Act.

Compliance History:

This is the second AMP that has been issued to the licensee for failing to comply
with this requirement.

Invoice with payment information will be provided under a separate mailing after
service of this notice.

Licensees must not pay an AMP from a resident-care funding envelope provided by
the Ministry [i.e., Nursing and Personal Care (NPC); Program and Support Services
(PSS); and Raw Food (RF)]. By submitting a payment to the Minister of Finance, the
licensee is attesting to using funds outside a resident-care funding envelope to pay

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the AMP.

NOTICE OF RE-INSPECTION FEE Pursuant to section 348 of O. Reg. 246/22 of the Fixing Long-Term Care Act, 2021, the licensee is subject to a re-inspection fee of \$500.00 to be paid within 30 days from the date of the invoice.

A re-inspection fee applies since this is, at minimum, the second follow-up inspection to determine compliance with the following Compliance Order(s) under s. 155 of the FLTCA, 2021, and/or s. 153 of the LTCHA, 2007.

Follow up #2 for CO

Licensees must not pay a Re-Inspection Fee from a resident-care funding envelope provided by the Ministry [i.e., Nursing and Personal Care (NPC); Program and Support Services (PSS); and Raw Food (RF)]. By submitting a payment to the Minister of Finance, the licensee is attesting to using funds outside a resident-care funding envelope to pay the Re-Inspection Fee.