



Inspection Report Under the  
Fixing Long-Term Care Act, 2021

Ministry of Long-Term Care  
Long-Term Care Operations Division  
Long-Term Care Inspections Branch

Ottawa District  
347 Preston Street, Suite 410  
Ottawa, ON, K1S 3J4  
Telephone: (877) 779-5559

## Amended Public Report Cover Sheet (A2)

Amended Report Issue Date: July 25, 2024
Original Report Issue Date: February 20, 2024
Inspection Number: 2024-1180-0001 (A2)
Inspection Type: Follow up
Licensee: Valley Manor Inc.
Long Term Care Home and City: Valley Manor Nursing Home, Barrys Bay

## AMENDED INSPECTION SUMMARY

This report has been amended to:  
The AMP has been changed from \$5500.00 to \$1100.00.

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## INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): February 14, 15, 2024

The following intake(s) were inspected:

- Intake: #00104130 - Follow-up #: 1 - O. Reg. 246/22 - s. 80 (2)

## Previously Issued Compliance Order(s)

The following previously issued Compliance Order(s) were found NOT to be in compliance:

Order #001 from Inspection #2023-1180-0003 related to O. Reg. 246/22, s. 80 (2)

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inspected by Dee Colborne.

The following Inspection Protocols were used during this inspection:

Food, Nutrition and Hydration  
Infection Prevention and Control

## AMENDED INSPECTION RESULTS

### WRITTEN NOTIFICATION: Registered Dietitian

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 80 (2)

Registered dietitian

s. 80 (2) The licensee shall ensure that a registered dietitian who is a member of the staff of the home is on site at the home for a minimum of 30 minutes per resident per month to carry out clinical and nutritional care duties.

The licensee has failed to ensure that a registered dietitian who is a member of the staff of the home is on site at the home for a minimum of 30 minutes per resident per month. The licensee also failed to keep a complete written record of the compliance order issued on December 13, 2023.

Rationale and Summary:

Review of the homes documentation regarding the compliance order issued on December 13, 2023, identifies that the home secured a contract with a recruitment company effective on a specified date in September 2023 to assist in recruiting for a

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Registered Dietitian (RD) for the home. This was in place prior to the home being issued the compliance order.

An email received by the home from the recruitment company on a specified date in December 2023 identifies that they reached 629 registered dietitians and offered the home another suggestion to expand their search to include a social media marketing strategy for a specified cost. The home declined the suggestion on a specified date in December 2023 citing budgetary restraints.

On a specified date in January 2024, the Chief Executive Officer sent an email to the Administrators of other Long Term Care Homes in Renfrew County, seeking advice and assistance in securing an RD. One of the homes suggested using another recruiting company as they were successful with securing an RD. There is no documentation to support the home followed up on this option.

An email, dated on a specified date in January 2024, was sent by the CEO of the home to one of their partners to secure an RD, stating that they may have to try to recruit a part time RD on their own.

Further review of the documentation identifies a job advertisement was placed on a local job recruitment site on a specified date in January 2024. There was also an advertisement placed on social media but date as to when it was placed.

There was no further documentation of any other advertisements placed or further actions taken.

Interview with the CEO confirmed that presently they have a RD who works a hybrid model and is only onsite at the home for 12 hours per month and the rest of the work is done remotely. They confirmed that the recruitment company they hired is still actively recruiting. The CEO confirmed they partnered with two other health teams to try to secure a full time RD to work with all three. The CEO confirmed that they also placed advertisements on Advantage Ontario, LinkedIn, Ottawa Valley Jobs, the Madawaska community circle of health and Ontario health team and local administrators group, their own website and on Facebook. The CEO stated they did

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contact Seasons Care but have not heard back from them. They confirmed they haven't contacted any other Long Term Care homes in the Eastern region. They confirmed the advertisement on Facebook went out on a specified date in January 2024. The CEO stated they did not place an advertisement in the local papers as it typically is not successful. Despite the issues with recruitment of an on-site RD, the home did not request an extension to the Compliance Due Date (CDD).

Failure to have a registered dietitian on site to conduct clinical assessments and observations of residents nutritional status places residents at increased risk for nutritional and other health complications.

Sources: Homes documentation in regards to the compliance order and interview with CEO.  
[000721]

An Administrative Monetary Penalty (AMP) is being issued on this written notification AMP #001

### NOTICE OF ADMINISTRATIVE MONETARY PENALTY (AMP)

The Licensee has failed to comply with FLTCA, 2021

Notice of Administrative Monetary Penalty AMP #001

Related to Written Notification NC #001

Pursuant to section 158 of the Fixing Long-Term Care Act, 2021, the licensee is required to pay an administrative penalty of \$1100.00, to be paid within 30 days from the date of the invoice.

In accordance with s. 349 (6) and (7) of O. Reg. 246/22, this administrative penalty is being issued for the licensee's failure to comply with an order under s. 155 of the Act.

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**Compliance History:**

Prior non-compliance with O'Reg's 246/22, s. 80 (2) resulting in CO #001 in inspection #2023-1180-0003 issued on December 13, 2023.

This is the first AMP that has been issued to the licensee for failing to comply with this requirement.

Invoice with payment information will be provided under a separate mailing after service of this notice.

Licensees must not pay an AMP from a resident-care funding envelope provided by the Ministry [i.e., Nursing and Personal Care (NPC); Program and Support Services (PSS); and Raw Food (RF)]. By submitting a payment to the Minister of Finance, the licensee is attesting to using funds outside a resident-care funding envelope to pay the AMP.