

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Hamilton District

119 King Street West, 11th Floor
Hamilton, ON, L8P 4Y7
Telephone: (800) 461-7137

Public Report

Report Issue Date: August 21, 2025

Inspection Number: 2025-1232-0001

Inspection Type:

Complaint
Critical Incident

Licensee: 955464 Ontario Limited

Long Term Care Home and City: Valley Park Lodge, Niagara Falls

INSPECTION SUMMARY

The inspection occurred onsite on the following dates: August 12, 15, 18-21, 2025.

The following intakes were inspected:

- Intake: #00152334 [Critical Incident #2737-000007-25] - Falls Prevention and Management Program.
- Intake: #00154127 - Complainant with concerns regarding Falls Prevention and Management Program.

The following **Inspection Protocols** were used during this inspection:

Medication Management
Residents' Rights and Choices
Falls Prevention and Management
Restraints/Personal Assistance Services Devices (PASD) Management

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INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.