

# Inspection Report Under the Fixing Long-Term Care Act, 2021

## **Ministry of Long-Term Care**

Long-Term Care Operations Division Long-Term Care Inspections Branch

### **London District**

130 Dufferin Avenue, 4th Floor London, ON, N6A 5R2 Telephone: (800) 663-3775

# **Public Report**

Report Issue Date: January 21, 2025

**Inspection Number**: 2025-1181-0001

**Inspection Type:**Critical Incident

**Licensee:** Revera Long Term Care Inc.

Long Term Care Home and City: Brierwood Gardens, Brantford

## **INSPECTION SUMMARY**

The inspection occurred onsite on the following date(s): January 14-16, 20, 2025

 The following intake was inspected Intake #00134481 related to an Outbreak.

The following **Inspection Protocols** were used during this inspection:

Infection Prevention and Control



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## **INSPECTION RESULTS**

## WRITTEN NOTIFICATION: Housekeeping Procedures - Developed and Implemented

NC # 001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 93 (2) (a) (i)

Housekeeping

s. 93 (2) As part of the organized program of housekeeping under clause 19 (1) (a) of the Act, the licensee shall ensure that procedures are developed and implemented for,

- (a) cleaning of the home, including,
- (i) resident bedrooms, including floors, carpets, furnishings, privacy curtains, contact surfaces and wall surfaces,

The Licensee has failed to ensure there were procedures developed and implemented for the routine cleaning of privacy curtains in the residents' rooms. During interviews with management and staff it was identified that the privacy curtains being used as washroom doors in residents' rooms were not being cleaned regularly and there was no implemented procedure to clean them. As these curtains were considered high touch areas there were IPAC risks associated with this lack of housekeeping procedures.

#### Sources:

Multiple staff interviews, review of Routine and Additional precautions policy, and Standard Cleaning in the Healthcare Environment policy.