

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Ottawa District

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Public Report

Report Issue Date: January 22, 2026

Inspection Number: 2026-1046-0001

Inspection Type:

Proactive Compliance Inspection

Licensee: CVH (NO. 11) LP by its general partner, Southbridge Care Homes (a limited partnership, by its general partner, Southbridge Health Care GP Inc.)

Long Term Care Home and City: Heartwood, Cornwall

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): January 19, 20, 21, 22, 2026

The following intake(s) were inspected:

- Intake:00167966 – Proactive Compliance Inspection

The following **Inspection Protocols** were used during this inspection:

- Contenance Care
- Resident Care and Support Services
- Infection Prevention and Control

INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.