

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Toronto District

5700 Yonge Street, 5th Floor
Toronto, ON, M2M 4K5
Telephone: (866) 311-8002

Public Report

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| Report Issue Date: February 10, 2025 |
| Inspection Number: 2025-1212-0001 |
| Inspection Type: Critical Incident |
| Licensee: Humber Valley Terrace Operating Inc. |
| Long Term Care Home and City: Humber Valley Terrace, Etobicoke |

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): February 4, 6, 7, 10, 2025

The following Critical Incident (CI) intake(s) were inspected:

- Intake: #00130635, related to a fall and;
- Intake #00138031, related to a disease outbreak.

The following CI intake(s) were completed:

- Intakes #00132593 and #00132603, both related to falls and;
- Intakes #00135498, #00135898, #00135903 and #00135900, all related to a disease outbreak.

The following **Inspection Protocols** were used during this inspection:

- Infection Prevention and Control
- Falls Prevention and Management

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INSPECTION RESULTS

WRITTEN NOTIFICATION: PLAN OF CARE

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: FLTCA, 2021, s. 6 (4) (b)

Plan of care

s. 6 (4) The licensee shall ensure that the staff and others involved in the different aspects of care of the resident collaborate with each other,

(b) in the development and implementation of the plan of care so that the different aspects of care are integrated and are consistent with and complement each other.

The home failed to ensure that two Registered Nurses (RNs), collaborated with each other in the development and implementation of a resident's plan of care related to a clinical result from the resident's fall.

Sources: Review of a resident's clinical records, investigation notes; and interviews with a RN and Director of Care.