

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

Hamilton District
119 King Street West, 11th Floor
Hamilton, ON, L8P 4Y7
Telephone: (800) 461-7137

Original Public Report

Report Issue Date: August 22, 2023	
Inspection Number: 2023-1067-0005	
Inspection Type: Complaint Follow up	
Licensee: Revera Long Term Care Inc.	
Long Term Care Home and City: Garden City Manor, St Catharines	
Lead Inspector Karlee Zwierschke (740732)	Inspector Digital Signature
Additional Inspector(s)	

INSPECTION SUMMARY

The inspection occurred onsite on the following dates: August 15-17, 2023

The following intakes were inspected:

- Intake: #00090545 (follow-up) related to O. Reg. 246/22, s. 40 CDD July 24, 2023.
- Intake: #00093440 (complaint) related to housekeeping, nutrition and care and services.

Previously Issued Compliance Order

The following previously issued Compliance Order were found to be in compliance:

Order #001 from Inspection #2023-1067-0004 related to O. Reg. 246/22, s. 40 inspected by Karlee Zwierschke (740732)

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The following **Inspection Protocols** were used during this inspection:

Resident Care and Support Services
Housekeeping, Laundry and Maintenance Services
Food, Nutrition and Hydration
Infection Prevention and Control

INSPECTION RESULTS

During the course of this inspection, the inspector made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.