



Ministry of Health and Long-Term Care

Ministère de la Santé et des Soins de longue durée

Inspection Report under the Long-Term Care Homes Act, 2007

Rapport d'inspection sous la Loi de 2007 sur les foyers de soins de longue durée

Long-Term Care Homes Division
Long-Term Care Inspections Branch
Division des foyers de soins de longue durée
Inspection de soins de longue durée

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Public Copy/Copie du public

Table with 4 columns: Report Date(s) / Date(s) du rapport, Inspection No / No de l'inspection, Log # / No de registre, Type of Inspection / Genre d'inspection. Row 1: Apr 6, 2018, 2018\_671684\_0010, 005145-18, Other

Licensee/Titulaire de permis

GREY-OWEN LODGE - HFA CVH(No.9)GP Inc. as general partner of CVH(No.9)LP
206 TORONTO STREET MARKDALE ON N0G 1H0
766 Hespeler Road, Suite 301
Cambridge, ON N3H 5L8

Long-Term Care Home/Foyer de soins de longue durée

Southbridge Lakehead
135 South Vickers Street THUNDER BAY ON P7E 1J2

Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs

SHELLEY MURPHY (684)

Inspection Summary/Résumé de l'inspection



**Ministry of Health and  
Long-Term Care**

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the Long-Term Care  
Homes Act, 2007**

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Loi de 2007 sur les foyers de  
soins de longue durée**

**The purpose of this inspection was to conduct an Other inspection.**

**This inspection was conducted on the following date(s): March 19-23, 2018 and  
March 26-28, 2018.**

**This Other inspection was conducted as a result of intake #005145-18.**

**The inspector also conducted daily tours of the resident care areas, observed the  
provision of care and services to residents, reviewed relevant licensee policies,  
procedures, programs, internal investigation files, human resource files and  
resident health care records.**

**A Resident Quality Inspection (RQI) inspection #2018-671684-0009 was conducted  
concurrently with this Other inspection.**

**During the course of the inspection, the inspector(s) spoke with the Executive  
Director, Director of Care (DOC), Associate Director of Care (ADOC), Environmental  
Service Manager, Pharmacy Manager, Pharmacist, Registered Dietitian (RD),  
Registered Nurses (RNs), Registered Practical Nurses (RPNs), Resident  
Assessment Instrument (RAI) Coordinator, Restorative Care Aid (RCA), Personal  
Support Workers (PSWs), Housekeeper, Dietary Aides (DAs), residents and their  
families.**

**During the course of this inspection, Non-Compliances were not issued.**

**0 WN(s)**

**0 VPC(s)**

**0 CO(s)**

**0 DR(s)**

**0 WAO(s)**



**NON-COMPLIANCE / NON - RESPECT DES EXIGENCES**

Legend

WN – Written Notification  
VPC – Voluntary Plan of Correction  
DR – Director Referral  
CO – Compliance Order  
WAO – Work and Activity Order

Legendé

WN – Avis écrit  
VPC – Plan de redressement volontaire  
DR – Aiguillage au directeur  
CO – Ordre de conformité  
WAO – Ordres : travaux et activités

Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA).

Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.

Issued on this **6th** day of April, 2018

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs

Original report signed by the inspector.

