

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

North District
159 Cedar St, Suite 403
Sudbury, ON, P3E 6A5
Telephone: (800) 663-6965

Original Public Report	
Report Issue Date: June 13, 2023	
Inspection Number: 2023-1039-0001	
Inspection Type: Critical Incident System	
Licensee: CVH (No. 9) LP by its general partner, Southbridge Care Homes (a limited partnership, by its general partner, Southbridge Health Care GP Inc.)	
Long Term Care Home and City: Southbridge Lakehead, Thunder Bay	
Lead Inspector Lauren Tenhunen (196)	Inspector Digital Signature

INSPECTION SUMMARY
<p>The inspection occurred onsite on the following dates: May 23-26, 2023.</p> <p>The following intake was inspected:</p> <ul style="list-style-type: none"> One Intake: #00086367 related to an incident which resulted in the resident being taken to a hospital.

The following **Inspection Protocols** were used during this inspection:

- Medication Management
- Infection Prevention and Control

INSPECTION RESULTS

WRITTEN NOTIFICATION: Medication Management

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.
Non-compliance with: O. Reg. 246/22, s. 123 (1)

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The licensee has failed to ensure that the interdisciplinary medication management system was developed and complied with.

Rationale and Summary

In accordance with O. Reg 246/22 s. 11 (1) (b), the licensee shall develop an interdisciplinary medication management system that provides safe medication management and optimizes effective drug therapy outcomes for residents and must be complied with.

In interviews, there was conflicting reports of which policies, the home's or the pharmacy service providers, were to be followed and in which order, when treating a resident that had a specific medical condition.

The home's policy that referenced a type of medical condition, contained different information and some areas contradicted the pharmacy service providers policies.

The home's failure to have an interdisciplinary medication management system developed and complied with, presented a moderate risk to resident's that may experience a specific type of medical condition.

Sources: Interviews with the Acting Administrator, Clinical Pharmacy Consultant, RNs, Registered Practical Nurses (RPNs); review of a resident's health care records, a home's policy and pharmacy service provider policies specific to a medical condition, and the homes' Critical Incident (CI) investigation file. [196]