

**Ministry of Long-Term Care**  
Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**North District**  
159 Cedar St, Suite 403  
Sudbury, ON, P3E 6A5  
Telephone: (800) 663-6965

## Original Public Report

<b>Report Issue Date:</b> September 22, 2023.	
<b>Inspection Number:</b> 2023-1039-0003	
<b>Inspection Type:</b> Complaint Critical Incident	
<b>Licensee:</b> CVH (No. 9) LP by its general partner, Southbridge Care Homes (a limited partnership, by its general partner, Southbridge Health Care GP Inc.)	
<b>Long Term Care Home and City:</b> Southbridge Lakehead, Thunder Bay	
<b>Lead Inspector</b> Lauren Tenhunen (196)	<b>Inspector Digital Signature</b>
<b>Additional Inspector(s)</b>	

## INSPECTION SUMMARY

The inspection occurred onsite on the following dates: September 5 - 8, 2023.

The following intakes were inspected:

- One intake regarding a Critical Incident report related to an incident of resident harm; and
- One intake for a complaint related to resident care concerns.

The following **Inspection Protocols** were used during this inspection:

Resident Care and Support Services  
Infection Prevention and Control

## INSPECTION RESULTS



**Inspection Report Under the  
Fixing Long-Term Care Act, 2021**

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During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.