

Inspection Report Under the Fixing Long-Term Care Act, 2021

Ministry of Long-Term Care

Long-Term Care Operations Division Long-Term Care Inspections Branch

Toronto District

5700 Yonge Street, 5th Floor Toronto, ON, M2M 4K5 Telephone: (866) 311-8002

Public Report

Report Issue Date: September 17, 2025

Inspection Number: 2025-1103-0004

Inspection Type: Critical Incident

Follow up

Licensee: CVH (NO. 11) LP by its general partner, Southbridge Care Homes (a limited partnership, by its general partner, Southbridge Health Care GP Inc.)

Long Term Care Home and City: Main Street Terrace, Toronto

INSPECTION SUMMARY

The inspection occurred onsite on the following date: September 16, 17, 2025.

The following intake was inspected:

- Intake: #00147729- related to follow-up of Compliance Order (CO) #001 related to accommodation services;
- Intake: #00155557- related to Critical Incident Systems (CIS) #2589-000016-25 related to a resident fall and change in condition.

The following **Inspection Protocols** were used during this inspection:

Housekeeping, Laundry and Maintenance Services Falls Prevention and Management

INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.