



**Ministry of Health and
Long-Term Care**

**Ministère de la Santé et des
Soins de longue durée**

**Inspection Report under
the Long-Term Care
Homes Act, 2007**

**Rapport d'inspection sous la
Loi de 2007 sur les foyers de
soins de longue durée**

**Health System Accountability and
Performance Division
Performance Improvement and
Compliance Branch**

**Division de la responsabilisation et de la
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Report Date(s) / Date(s) du apport	Inspection No / No de l'inspection	Log # / Registre no	Type of Inspection / Genre d'inspection
Jun 12, 2015	2015_303563_0019	007136-15	Complaint

Licensee/Titulaire de permis

REVERA LONG TERM CARE INC.
55 STANDISH COURT 8TH FLOOR MISSISSAUGA ON L5R 4B2

Long-Term Care Home/Foyer de soins de longue durée

ELMWOOD PLACE
46 ELMWOOD PLACE WEST LONDON ON N6J 1J2

Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs

MELANIE NORTHEY (563)

Inspection Summary/Résumé de l'inspection



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The purpose of this inspection was to conduct a Complaint inspection.

This inspection was conducted on the following date(s): June 5, 2015

This Complaint was related to safe storage of oxygen cylinders not in use, plan of care interventions for bathing and wound care treatments.

During the course of the inspection, the inspector(s) spoke with the Executive Director, the Director of Care and the Associate Director of Care.

The inspector also made observations of residents, reviewed relevant policies and procedures, as well as clinical records and plans of care for identified residents.

The following Inspection Protocols were used during this inspection:

Responsive Behaviours

Skin and Wound Care

During the course of this inspection, Non-Compliances were issued.

1 WN(s)

1 VPC(s)

0 CO(s)

0 DR(s)

0 WAO(s)



NON-COMPLIANCE / NON - RESPECT DES EXIGENCES

Legend	Legendé
WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order	WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités
Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA).	Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.
The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.	Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.

WN #1: The Licensee has failed to comply with O.Reg 79/10, s. 50. Skin and wound care



Specifically failed to comply with the following:

- s. 50. (2) Every licensee of a long-term care home shall ensure that,**
- (b) a resident exhibiting altered skin integrity, including skin breakdown, pressure ulcers, skin tears or wounds,**
- (i) receives a skin assessment by a member of the registered nursing staff, using a clinically appropriate assessment instrument that is specifically designed for skin and wound assessment,**
 - (ii) receives immediate treatment and interventions to reduce or relieve pain, promote healing, and prevent infection, as required,**
 - (iii) is assessed by a registered dietitian who is a member of the staff of the home, and any changes made to the resident's plan of care relating to nutrition and hydration are implemented, and**
 - (iv) is reassessed at least weekly by a member of the registered nursing staff, if clinically indicated; O. Reg. 79/10, s. 50 (2).**

Findings/Faits saillants :

1. The licensee has failed to ensure that the resident exhibiting altered skin integrity, including skin breakdown, pressure ulcers, skin tears or wounds has been assessed by a registered dietitian who is a member of the staff of the home.

Staff interview with the Director of Care (DOC) revealed nursing staff are to complete a "Nutrition Care Referral 2014" under the Assessments tab in PointClickCare (PCC) for the Registered Dietitian (RD). The RD is then to review all referrals and complete a "Nutrition Care" progress note in response to the referral.

Record review of the "Monthly Skin Integrity Report" revealed Resident # 3, # 4 and # 5 had altered skin integrity. The report indicated that a Dietitian referral was completed for these residents, however the most recent "Nutrition Care" progress note completed did not correlate with the onset of the wounds. The DOC confirmed there were no RD referrals completed for Resident # 3, # 4 and # 5's altered skin integrity.

Record review of the "Revera Skin & Wound Care Program LTC-E-90" Policy revised March 2014 revealed, "The Nurse/WCC (Wound Care Champion) will complete a referral to Nutritional Care/Registered Dietitian (RD) [LTC-G-50-05] for all Residents exhibiting altered skin integrity."



Staff interview with the Director of Care (DOC) confirmed the registered nursing staff are to complete a referral to the Registered Dietitian for all residents exhibiting altered skin integrity and the RD is to follow up with an assessment in the "Nutrition Care" progress note and this did not happen. [s. 50. (2) (b) (iii)]

2. The licensee has failed to ensure that the resident exhibiting altered skin integrity, including skin breakdown, pressure ulcers, skin tears or wounds, has been reassessed at least weekly by a member of the registered nursing staff, if clinically indicated.

Record review of the Physician Orders revealed Resident # 4 and # 5 had nursing interventions in place for the treatment of altered skin integrity.

Record review of the "Skin Care" progress notes revealed there was no consistent documentation completed weekly for the identified areas of altered skin integrity for Resident # 4 and Resident # 5.

Record review of the "Revera Skin & Wound Care Program LTC-E-90" Policy revised March 2014 revealed, "All Residents exhibiting altered skin integrity will be assessed by the Nurse on initial discovery and re-assessed with every dressing change but minimum weekly."

Staff interview with the Director of Care (DOC) confirmed the "Skin Care" progress note is the format registered staff use to document weekly wound assessments for all skin breakdown other than staged ulcers and confirmed weekly wound assessments should be completed for all residents exhibiting altered skin integrity. [s. 50. (2) (b) (iv)]



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Additional Required Actions:

VPC - pursuant to the Long-Term Care Homes Act, 2007, S.O. 2007, c.8, s.152(2) the licensee is hereby requested to prepare a written plan of correction for achieving compliance to ensure that the resident exhibiting altered skin integrity, including skin breakdown, pressure ulcers, skin tears or wounds has been assessed by a registered dietitian who is a member of the staff of the home and to ensure that the resident exhibiting altered skin integrity, including skin breakdown, pressure ulcers, skin tears or wounds, has been reassessed at least weekly by a member of the registered nursing staff, if clinically indicated., to be implemented voluntarily.

Issued on this 12th day of June, 2015

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs

Original report signed by the inspector.