



**Inspection Report
under the Long-Term
Care Homes Act, 2007**

**Rapport d'inspection
prévue le Loi de 2007
les foyers de soins de
longue durée**

Ministry of Health and Long-Term Care
Health System Accountability and Performance Division
Performance Improvement and Compliance Branch

London Service Area Office
291 King Street, 4th Floor
London ON N6B 1R8

Bureau régional de services de London
291, rue King, 4ième étage
London ON N6B 1R8

**Ministère de la Santé et des Soins de
longue durée**

Division de la responsabilisation et de la performance du
système de santé
Direction de l'amélioration de la performance et de la
conformité

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<input type="checkbox"/> Licensee Copy/Copie du Titulaire <input checked="" type="checkbox"/> Public Copy/Copie Public		
Date of inspection/Date de l'inspection	Inspection No/ d'inspection	Type of Inspection/Genre d'inspection
June 07, 2011	2011_172_2662_07Jun153231	Complaint L-000435
Licensee/Titulaire		
Revera Long Term Care Inc., 55 Standish Court, 8 th Floor, Mississauga, ON L5R 4B2		
Long-Term Care Home/Foyer de soins de longue durée		
Versa-Care Elmwood Place, 46 Elmwood Place West, London ON N6J 1J2		
Name of Inspector/Nom de l'inspecteur		
Joan L. Woodley ID# 172		
Inspection Summary/Sommaire d'inspection		
<p>The purpose of this inspection was to conduct a Complaint inspection related to call bell response time.</p> <p>During the course of the inspection, the inspector spoke with: the Executive Director, the Director of Nursing and Personal Care, the Assistant Director of Nursing and Personal Care, 2 Registered Nurses, 1 Registered Practical Nurse, Nutritional Manager, 1 Personal Support Worker</p> <p>During the course of the inspection, the inspector: reviewed meeting minutes, reviewed documentation related to the complaint, conducted interviews.</p> <p><input checked="" type="checkbox"/> There are no findings of Non-Compliance as a result of this inspection.</p>		



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Signature of Licensee or Representative of Licensee Signature du Titulaire du représentant désigné		Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé.	
		<i>Jean L. Hodley</i>	
Title:	Date:	Date of Report:	
		<i>June 10/11</i>	