

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

London District

130 Dufferin Avenue, 4th Floor
London, ON, N6A 5R2
Telephone: (800) 663-3775

Public Report

Report Issue Date: July 11, 2025

Inspection Number: 2025-1168-0005

Inspection Type:

Critical Incident

Licensee: Axiom Extendicare LTC II LP, by its general partners Extendicare LTC Managing II GP Inc. and Axiom Extendicare LTC II GP Inc.

Long Term Care Home and City: Elmwood Place, London

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): July 8, 9, 10, 11, 2025

The inspection occurred offsite on the following date(s): July 10, 2025

The following intake(s) were inspected:

- Intake: #00150428 / CI: 3054-000034-25 - unknown cause of injury to a resident

The following **Inspection Protocols** were used during this inspection:

Resident Care and Support Services

INSPECTION RESULTS

WRITTEN NOTIFICATION: Plan of care - documentation

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

London District

130 Dufferin Avenue, 4th Floor
London, ON, N6A 5R2
Telephone: (800) 663-3775

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: FLTCA, 2021, s. 6 (9) 2.

Plan of care

s. 6 (9) The licensee shall ensure that the following are documented:

2. The outcomes of the care set out in the plan of care.

The licensee failed to ensure that the outcomes of care set out in the plan of care for a resident were documented.

A resident had treatment orders to monitor a specific area and to use a specific technique during care. Review of the resident's Treatment Administration Record for June 2025 and July 2025 showed blank documentation on multiple shifts. During an interview, a staff member stated they had monitored the resident during their shifts and that the technique was utilized during care, however were unaware of the documentation for the resident in order to complete it.

Sources: Review of the resident's clinical records; Interview with a staff member.