

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

London District

130 Dufferin Avenue, 4th Floor
London, ON, N6A 5R2
Telephone: (800) 663-3775

Public Report

Report Issue Date: February 27, 2026

Inspection Number: 2026-1168-0001

Inspection Type:

Complaint

Licensee: Axiom Extendicare LTC II LP, by its general partners Extendicare LTC Managing II GP Inc. and Axiom Extendicare LTC II GP Inc.

Long Term Care Home and City: Elmwood Place, London

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): February 19, 20, 23, 24, 25, 2026.

The following intake(s) were inspected:

- Intake: #00169048 -Complaint related to resident care.
- Intake: #00170472 -Complaint related to resident care.

The following **Inspection Protocols** were used during this inspection:

Contenance Care
Skin and Wound Prevention and Management
Food, Nutrition and Hydration
Prevention of Abuse and Neglect
Responsive Behaviours
Pain Management

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INSPECTION RESULTS

WRITTEN NOTIFICATION: Reporting certain matters to Director

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: FLTCA, 2021, s. 28 (1) 2.

Reporting certain matters to Director

s. 28 (1) A person who has reasonable grounds to suspect that any of the following has occurred or may occur shall immediately report the suspicion and the information upon which it is based to the Director:

2. Abuse of a resident by anyone or neglect of a resident by the licensee or staff that resulted in harm or a risk of harm to the resident.

An allegation of resident abuse was reported to the home and the home did not immediately report this allegation to the Director.

Sources: Critical Incident(CI) report; clinical records and staff interviews.