

**Ministry of Long-Term Care**

Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**Ottawa District**

347 Preston Street, Suite 410  
Ottawa, ON, K1S 3J4  
Telephone: (877) 779-5559

## Public Report

**Report Issue Date:** September 24, 2025

**Inspection Number:** 2025-1001-0002

**Inspection Type:**

Critical Incident

**Licensee:** CVH (NO. 11) LP by its general partner, Southbridge Care Homes (a limited partnership, by its general partner, Southbridge Health Care GP Inc.)

**Long Term Care Home and City:** Hallowell House, Picton

## INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): September 19, 22 - 24, 2025

The following intake(s) were inspected:

-Intake: #00154761 - CI #0891-000010-25 - Fall of a resident resulting in injury

-Intake: #00157690 - CI #0891-000012-25 - Fall of a resident resulting in injury

The following **Inspection Protocols** were used during this inspection:

Falls Prevention and Management

## INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings



**Inspection Report Under the  
Fixing Long-Term Care Act, 2021**

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of non-compliance.