



Ministry of Health and Long-Term Care

Ministère de la Santé et des Soins de longue durée

Inspection Report under the Long-Term Care Homes Act, 2007

Rapport d'inspection sous la Loi de 2007 sur les foyers de soins de longue durée

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Division de la responsabilisation et de la performance du système de santé  
Direction de l'amélioration de la performance et de la conformité

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Report Date(s) / Date(s) du Rapport	Inspection No / No de l'inspection	Log # / Registre no	Type of Inspection / Genre d'inspection
May 27, 2014	2014_178102_0025	000256-14	Critical Incident System

**Licensee/Titulaire de permis**

REVERA LONG TERM CARE INC.  
55 STANDISH COURT, 8TH FLOOR, MISSISSAUGA, ON, L5R-4B2

**Long-Term Care Home/Foyer de soins de longue durée**

HALLOWELL HOUSE  
13628 LOYALIST PARKWAY, PICTON, ON, K0K-2T0

**Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

WENDY BERRY (102)

**Inspection Summary/Résumé de l'inspection**

The purpose of this inspection was to conduct a Critical Incident System inspection.

This inspection was conducted on the following date(s): May 12, 2014

During the course of the inspection, the inspector(s) spoke with the Administrator, the Director of Care, the Environmental Services Manager.

During the course of the inspection, the inspector(s) observed and reviewed the back up power supply equipment which includes the generator and the emergency power panel.

The following Inspection Protocols were used during this inspection:  
Safe and Secure Home



Findings of Non-Compliance were found during this inspection.

<b>NON-COMPLIANCE / NON - RESPECT DES EXIGENCES</b>	
<b>Legend</b>	<b>Legendé</b>
WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order	WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités
Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)  The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.	Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (Une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.  Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.



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**WN #1: The Licensee has failed to comply with O.Reg 79/10, s. 19. Generators Specifically failed to comply with the following:**

**s. 19. (4) The licensee of a home to which subsection (2) or (3) applies shall ensure, not later than six months after the day this section comes into force, that the home has guaranteed access to a generator that will be operational within three hours of a power outage and that can maintain everything required under clauses (1) (a), (b) and (c). O. Reg. 79/10, s. 19 (4).**

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**Findings/Faits saillants :**

1. The home is equipped with an on site 22 kw generator which is set up to maintain emergency lighting, essential services. Boilers that provide hot water and partial heating are also connected to the generator.  
The electric baseboard heating system in the Sunset wing of the home is not connected to the on site generator.

The licensee has not ensured that the home has guaranteed access to a generator that will be operational within 3 hours of a power outage, that can maintain the heating system in the Sunset wing of the home.

**Note:**

A CIR has not been filed to date for the December 2013 power outage and subsequent partial loss of heat.

As of December 31, 2016 the home is required to be served by a generator that is available at all times and has the capacity to maintain, in the event of a power outage, everything required under O. reg. 79/10, s. 19.(1)(a),(b)and (c) [s. 19. (4)]

***Additional Required Actions:***

***VPC - pursuant to the Long-Term Care Homes Act, 2007, S.O. 2007, c.8, s.152(2) the licensee is hereby requested to prepare a written plan of correction for achieving compliance to ensure that the home has guaranteed access to a generator that will be operational within 3 hours of a power outage and that can maintain everything required, including the heating system in the sunset wing, to be implemented voluntarily.***

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Issued on this 27th day of May, 2014

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs

WENDY BARRY