

**Inspection Report under the Long-Term Care Homes Act, 2007****Rapport d'inspection en vertu de la Loi de 2007 sur les foyers de soins de longue durée**

**Long-Term Care Operations Division  
Long-Term Care Inspections Branch**  
**Division des opérations relatives aux soins de longue durée**  
**Inspection de soins de longue durée**

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**Public Copy/Copie du rapport public**

<b>Report Date(s) / Date(s) du Rapport</b>	<b>Inspection No / No de l'inspection</b>	<b>Log # / No de registre</b>	<b>Type of Inspection / Genre d'inspection</b>
Aug 20, 2021	2021_747725_0026	011485-21, 012374-21	Critical Incident System

**Licensee/Titulaire de permis**

AXR Operating (National) LP, by its general partners  
c/o Revera Long Term Care Inc. 5015 Spectrum Way, Suite 600 Mississauga ON L4W 0E4

**Long-Term Care Home/Foyer de soins de longue durée**

Iller Lodge  
111 Iller Avenue Essex ON N8M 1T6

**Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

CASSANDRA TAYLOR (725)

**Inspection Summary/Résumé de l'inspection**

**The purpose of this inspection was to conduct a Critical Incident System inspection.**

**This inspection was conducted on the following date(s): August 17-19, 2021**

**The following intakes were inspected concurrently during this Critical Incident System (CIS) Inspection:**

**Log #011485-21/CIS #2129-000023-21 was related to an injury of unknown cause  
Log #012374-21/CIS #2129-000024-21 was related to allegations of neglect**

**During the course of the inspection, the inspector(s) spoke with the Director of Care, the Infection Control Manager, the Environmental Services Manager, two Registered Practical Nurses, three Personal Support Workers, one Health Care Aide, one Dietary Aide, one Environmental Services staff.**

**During the course of the inspection, the inspector(s) observed infection prevention and control practices, general staff to resident interactions, review relevant resident records and home procedures.**

**The following Inspection Protocols were used during this inspection:**

**Hospitalization and Change in Condition**

**Infection Prevention and Control**

**Prevention of Abuse, Neglect and Retaliation**

**Safe and Secure Home**

**During the course of this inspection, Non-Compliances were not issued.**

**0 WN(s)**

**0 VPC(s)**

**0 CO(s)**

**0 DR(s)**

**0 WAO(s)**

**NON-COMPLIANCE / NON - RESPECT DES EXIGENCES****Legend**

WN – Written Notification  
VPC – Voluntary Plan of Correction  
DR – Director Referral  
CO – Compliance Order  
WAO – Work and Activity Order

**Légende**

WN – Avis écrit  
VPC – Plan de redressement volontaire  
DR – Aiguillage au directeur  
CO – Ordre de conformité  
WAO – Ordres : travaux et activités

Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA).

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.

Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.

**Issued on this 20th day of August, 2021**

**Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs**



**Ministry of Long-Term  
Care**

**Inspection Report under  
the Long-Term Care  
Homes Act, 2007**

**Ministère des Soins de longue  
durée**

**Rapport d'inspection en vertu de  
la Loi de 2007 sur les foyers de  
soins de longue durée**

**Original report signed by the inspector.**