

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

London District

130 Dufferin Avenue, 4th Floor
London, ON, N6A 5R2
Telephone: (800) 663-3775

Public Report

Report Issue Date: March 26, 2025

Inspection Number: 2025-1051-0001

Inspection Type:

Complaint
Critical Incident

Licensee: Axium Extendicare LTC II LP, by its general partners Extendicare LTC Managing II GP Inc. and Axium Extendicare LTC II GP Inc.

Long Term Care Home and City: Iler Lodge, Essex

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): March 24, 25, 26, 2025

The inspection occurred offsite on the following date(s): March 25, 2025

The following intake(s) were inspected:

- Intake: #00140318 - Enteric outbreak.
- Intake: #00141254 - Complaint regarding resident bathing.
- Intake: #00141381 - fall of resident resulting in injury.
- Intake: #00141472 - Complaint with concerns for Residents' Bill of Rights.
- Intake: #00143028 - Responsive behavior of resident.

The following **Inspection Protocols** were used during this inspection:

- Infection Prevention and Control
- Safe and Secure Home
- Responsive Behaviours
- Residents' Rights and Choices
- Falls Prevention and Management

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INSPECTION RESULTS

WRITTEN NOTIFICATION: Required Programs

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 53 (1) 1.

Required programs

s. 53 (1) Every licensee of a long-term care home shall ensure that the following interdisciplinary programs are developed and implemented in the home:

1. A falls prevention and management program to reduce the incidence of falls and the risk of injury.

The licensee has failed to comply with the Falls Prevention and Management Program in the home when resident #002 fell.

In accordance with O. Reg 246/22 s.11. (1) b, the licensee was required to ensure the Post Fall Management Policy was complied with as a part of the Falls Prevention and Management Program. Specifically, staff did not comply with the homes policy regarding the completion of a neurological assessment at timed intervals.

Sources: Staff interview, record review of resident's chart, Falls Prevention and Management policy.