

Ministry of Long-Term Care
Long-Term Care Operations Division
Long Term Care Inspection Branch

Central West District
609 Kumpf Drive, Suite 105
Waterloo, ON, N2V 1K8
Telephone: (888) 432-7901

Original Public Report	
Report Issue Date: April 14, 2023	
Inspection Number: 2023-1133-0002	
Inspection Type: Critical Incident System	
Licensee: Revera Long Term Care Inc.	
Long Term Care Home and City: Summit Place, Owen Sound	
Lead Inspector Katy Harrison (766)	Inspector Digital Signature
Additional Inspector(s)	

INSPECTION SUMMARY
<p>The inspection occurred onsite on the following date(s): March 27-30, 2023, and, April 3-6, 11-12, 2023</p> <p>The following intake(s) were inspected:</p> <ul style="list-style-type: none"> • Intake: #00018121, related to falls. The following intakes were completed in this inspection: Intake: #00005415; Intake: #00014034; Intake: #00022515; Intake: #00004785 • Intake: #00005796, related to abuse • Intake: #00015053, related to skin and wound • Intake: #00017535, related to safe transfers • Intake: #00020913, related to an unexpected death

The following **Inspection Protocols** were used during this inspection:

- Resident Care and Support Services
- Skin and Wound Prevention and Management

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Food, Nutrition and Hydration
Infection Prevention and Control
Prevention of Abuse and Neglect
Falls Prevention and Management

INSPECTION RESULTS

WRITTEN NOTIFICATION: Safe transferring

NC # Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 40

A resident had a fall, they were assessed by a Registered Nurse (RN) who did not identify any injuries at that time. Later that day an injury was noted and the Physician was informed.

The RN said two PSW's used their arms under the resident's arms to lift them up off the floor rather than using the mechanical lift as per the homes policy.

The DOC stated that staff should have used the mechanical lift to lift the resident from the floor.

Failure to use the correct safe transferring technique resulted in an injury to the resident, it was moderate risk.

Sources: Critical Incident Report; Safe Ambulation and Lift and Transfer policy, Section: Safe Resident Handling, Index: CARE6-010.06-LTC; care plan; interviews with resident and an RN.

[766]