



**Ministry of Health and Long-Term Care**  
 Health System Accountability and Performance Division  
 Performance Improvement and Compliance Branch

**Ministère de la Santé et des Soins de longue durée**  
 Division de la responsabilisation et de la performance du système de santé  
 Direction de l'amélioration de la performance et de la conformité

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<b>Inspection Report under the LTC Homes Act, 2007</b> <input checked="" type="checkbox"/> Public Copy <input type="checkbox"/> Licensee Copy		<b>Rapport d'inspection prévue de la Loi de 2007 les foyers de soins de longue durée</b> <input type="checkbox"/> Copie du Titulaire <input type="checkbox"/> Copie de la Publique	
<b>Date(s) of Inspection/Date de l'Inspection</b> July 26, 2010		<b>Inspection No/ d'inspection</b> 2010_121_2624_ 28Jul142930	<b>Type of Inspection/Genre d'Inspection</b> Complaint L-00028
<b>Licensee/Titulaire</b> Revera Long Term Care Inc. 55 Standish Court, Mississauga, ON L5R 4B2 Long-Term Care Home/Foyer de soins de longue durée Versa-Care Summit Place 850-4 <sup>th</sup> St. E., Owen Sound ON N4K 6A3			
<b>Name of Inspector(s)/Nom de l'Inspecteur(s)</b> Elizabeth Elvidge (#121)			
<b>Inspection Summary/Sommaire d'inspection</b>			
<p>The purpose of this inspection was to conduct a/an complaint inspection</p> <p>The inspection was conducted by one inspector(s) identified above.</p> <p>The inspection occurred on July 26, 2010 with one inspector being present on one day.</p> <p>During the course of the inspection, the inspector(s) spoke with:          The Administrator, the Director of Care and the Assistant Director of Care.</p> <p>The following Inspection Protocols were used in part or in whole during this inspection:          Pain Inspection Protocol</p> <p>Corrected Non-Compliance is listed in the section titled Corrected Non-Compliance.</p> <p>Findings of Non-Compliance were found during this inspection. The following action was taken:          1 WN          1 VPC          0 Co: CO#</p>			



The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Le suivant constituer un avis d'écrit de l'exigences prévue le paragraphe 1 de section 152 de les foyers de soins de longue durée.

Non-compliance with requirements under the *Long-Term Care Homes Act, 2007* (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

Non-respect avec les exigences sur le *Loi de 2007 les foyers de soins de longue durée* à trouvé. (Une exigence dans le loi comprend les exigences contenues dans les points énumérés dans la définition de "exigence prévue par la présente loi" au paragraphe 2(1) de la loi.

**NON-COMPLIANCE / (Non-respectés)**

**Definitions/Définitions**

- WN – Written Notifications/Avis écrit
- VPC – Plan of correction/Plan de redressement
- DR – Director Referral/Régleur envoyé
- CO – Compliance Order/Ordres de conformité
- WAO – Work and Activity Order/Ordres: travaux et activités

**WN#1: The Licensee has failed to comply with: LTCHA 2007, c.8, s.6(1)(c)**  
**Every licensee of a long-term care home shall ensure that there is a written plan of care for each resident that sets out, clear directions to staff and others who provide direct care to the resident.**

**Findings:**

1. Plan of care available to the staff is not current. Current plan of care on computer. PSWs do not have access to the computer.

**Further Inspector Actions:**

**VPC – pursuant to LTCHA 2007, S.O. 2007, c.8, s. 6(1)(c) the licensee is hereby requested to prepare a written plan of correction for achieving compliance to be implemented voluntarily.**

Inspector ID#: 121

Required Compliance Date for WN: Immediate

Required Compliance Date for VPC: 3 days

**CORRECTED NON-COMPLIANCE  
Non-respectés à Corrigé**

REQUIREMENT EXIGENCE	ORDER ORDRE		INSPECTOR ID #



The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Le suivant constituer un avis d'écrit de l'exigences prévue le paragraphe 1 de section 152 de les foyers de soins de longue durée.

Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

Non-respect avec les exigences sur le Loi de 2007 les foyers de soins de longue durée à trouvé. (Une exigence dans le loi comprend les exigences contenues dans les points énumérés dans la définition de "exigence prévue par la présente loi" au paragraphe 2(1) de la loi.


Signature of Licensee or Designated Representative  
Signature du Titulaire du représentant désigné

Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé.

*Elizabeth Elvidge*

Title:

Date:

Date of Report (if different from date(s) of inspection).

*August 12/10*