



**Inspection Report
under the Long-Term
Care Homes Act, 2007**

**Rapport d'inspection
prévus le Loi de 2007
les foyers de soins de
longue durée**

Ministry of Health and Long-Term Care
Health System Accountability and Performance Division
Performance Improvement and Compliance Branch

London Service Area Office
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London ON N6B 1R8

Bureau régional de services de London
291, rue King, 4ième étage
London ON N6B 1R8

**Ministère de la Santé et des Soins de
longue durée**

Division de la responsabilisation et de la performance du
système de santé
Direction de l'amélioration de la performance et de la
conformité

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Licensee Copy/Copie du Titulaire Public Copy/Copie Public

Date(s) of inspection/Date de l'inspection April 5, 2011	Inspection No/ d'inspection 2011-145-2541-05Apr135121	Type of Inspection/Genre d'inspection Complaint L-01816
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Licensee/Titulaire
Revera Long Term Care Inc., 55 Standish Ave., Windsor, ON N9A 4B2

Long-Term Care Home/Foyer de soins de longue durée
Versa-Care Windsor Place, 350 Dougall Ave., Windsor, ON N9A 4P4

Name of Inspector(s)/Nom de l'inspecteur(s)
Karin Mussart, #145

Inspection Summary/Sommaire d'inspection

The purpose of this inspection was to conduct a complaint inspection with respect to missing clothing.


During the course of the inspection, the inspector spoke with the Director of Care; Environmental Services Manager and 1 resident.

During the course of the inspection, the inspector Reviewed the Homes Policy and Procedures relating to laundry labeling and missing clothing.

The following Inspection Protocols were used during this inspection: Accommodation Services-Laundry.

There are no findings of Non-Compliance as a result of this inspection.



Signature of Licensee or Representative of Licensee Signature du Titulaire du représentant désigné	Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé. 
Title: _____ Date: _____	Date of Report: (if different from date(s) of inspection). April 11, 2011