



**Inspection Report
under the *Long-Term
Care Homes Act, 2007***

**Rapport d'inspection
prevue le *Loi de 2007
les foyers de soins de
longue durée***

Ministry of Health and Long-Term Care
Health System Accountability and Performance Division
Performance Improvement and Compliance Branch

Toronto Service Area Office
55 St. Clair Avenue West, 8th Floor
Toronto ON M4V 2Y7

Bureau régional de services de Toronto
55, avenue St. Clair ouest, 8^e étage
Toronto ON M4V 2Y7

**Ministère de la Santé et des Soins de
longue durée**

Division de la responsabilisation et de la performance du
système de santé
Direction de l'amélioration de la performance et de la
conformité

Telephone: 416-325-9297
1-866-311-8002
Facsimilie: 416-327-4486

Téléphone: 416-325-9297
1-866-311-8002
Télécopieur: 416-327-4486

Licensee Copy/Copie du Titulaire Public Copy/Copie Public

Date(s) of inspection/Date de l'inspection October 5, 2010	Inspection No/ d'inspection 2010-144-2541-05Oct111636	Type of Inspection/Genre d'inspection CI Follow-Up L-01260 CI-2541-000060-10
--	---	--

Licensee/Titulaire Revera Long Term Care Inc., 55 Standish Court, 8 th Floor, Mississauga, ON L5R 4B2 Long-Term Care Home/Foyer de soins de longue durée Versa-Care Windsor Place, 350 Dougall Ave., Windsor, ON N9A 4P4 Name of Inspector(s)/Nom de l'inspecteur(s) Carolee Milliner (#144) & Sandra Fysh (#190)
--

Inspection Summary/Sommaire d'inspection

The purpose of this inspection was to conduct a critical incident follow-up resulting in injury.

During the course of the inspection, the inspectors spoke with the DOC, two RN's, one RPN, two physiotherapy assistants, the Resident Program Manager & two PSW's .

During the course of the inspection, the inspectors reviewed one resident clinical record & the home Smoking Policy & Procedure, Reception Patio Surveillance Record & National Operations Team Support Briefing Notes

The following Inspection Protocols were used in part or in whole during this inspection:
Critical Incident Response
Safe & Secure Home Environment

1 Findings of Non-Compliance were found during this inspection. The following action was taken:
1 WN



NON-COMPLIANCE / (Non-respectés)

Definitions/Définitions

WN – Written Notifications/Avis écrit
VPC – Voluntary Plan of Correction/Plan de redressement volontaire
DR – Director Referral/Régisseur envoyé
CO – Compliance Order/Ordres de conformité
WAO – Work and Activity Order/Ordres: travaux et activités

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Non-compliance with requirements under the *Long-Term Care Homes Act, 2007* (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

Le suivant constituer un avis d'écrit de l'exigences prévue le paragraphe 1 de section 152 de les foyers de soins de longue durée.

Non-respect avec les exigences sur le *Loi de 2007 les foyers de soins de longue durée* à trouvé. (Une exigence dans le loi comprend les exigences contenues dans les points énumérés dans la définition de "exigence prévue par la présente loi" au paragraphe 2(1) de la loi.

WN #1: The Licensee has failed to comply with O. Reg. 79/10, s.24(3)(b). The licensee shall ensure that the care plan sets out, (b) clear directions to staff and others who provide direct care to the resident.

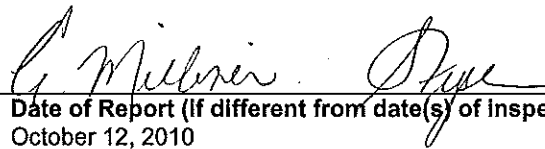
Findings:

1. The plan of care for one resident identifies resident was to wear a right sided sling. Interview with staff confirm they were not aware of this need & that resident did not wear a sling.

Inspector ID #: (#144) (#190)

Signature of Licensee or Representative of Licensee
Signature du Titulaire du représentant désigné

Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé.



Title: **Date:**

Date of Report (If different from date(s) of inspection).
October 12, 2010