

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

London District

130 Dufferin Avenue, 4th Floor
London, ON, N6A 5R2
Telephone: (800) 663-3775

Original Public Report

Report Issue Date: July 22, 2024

Inspection Number: 2024-1084-0003

Inspection Type:
Critical Incident

Licensee: Rykka Care Centres LP

Long Term Care Home and City: Berkshire Care Centre, Windsor

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): July 19, 22, 2024

The following intake(s) were inspected:

- Intake: #00115996 -Critical Incident (CI) #2541-000018-24 - relating to an allegation of abuse and neglect.
- Intake: #00116799 - CI #2541-000019-24 - relating to falls prevention and management.

The following **Inspection Protocols** were used during this inspection:

Housekeeping, Laundry and Maintenance Services
Infection Prevention and Control
Prevention of Abuse and Neglect
Falls Prevention and Management

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INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.