

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

London District
130 Dufferin Avenue, 4th Floor
London, ON, N6A 5R2
Telephone: (800) 663-3775

Public Report

Report Issue Date: December 11, 2025

Inspection Number: 2025-1084-0007

Inspection Type:

Complaint
Critical Incident

Licensee: Kindera Living Care Centres LP by its general partners, Kindera Living Care Centres GP Inc. and Kindera Living Management Inc.

Long Term Care Home and City: Berkshire Care Centre, Windsor

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): December 2-5 & 8-11, 2025

The following intake(s) were inspected:

- Intake: #00162370 - Resident Charges and Trust Accounts
- Intake: #00163450 - Prevention of Abuse and Neglect & Responsive Behaviours
- Intake: #00163809 - Resident Care and Support Services
- Intake: #00163873 - Housekeeping, Laundry and Maintenance Services & Safe and Secure Home
- Intake: #00164080 - Resident Care and Support Services.

The following **Inspection Protocols** were used during this inspection:

- Resident Care and Support Services
- Housekeeping, Laundry and Maintenance Services
- Safe and Secure Home
- Prevention of Abuse and Neglect
- Responsive Behaviours
- Resident Charges and Trust Accounts

INSPECTION RESULTS



**Inspection Report Under the
Fixing Long-Term Care Act, 2021**

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During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.



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