

Report Issue Date April 22, 2022
Inspection Number 2022-1296-0001
Inspection Type
 Critical Incident System Complaint Follow-Up Director Order Follow-up
 Proactive Inspection SAO Initiated Post-occupancy
 Other _____

Licensee

Mirdem Nursing Homes Ltd.
 176 Victoria Avenue North
 Hamilton, Ontario
 L8L 5G1

Long-Term Care Home and City

Victoria Gardens Long Term Care
 176 Victoria Avenue North
 Hamilton, Ontario
 L8L 5G1

Lead Inspector

Lesley Edwards #506

Inspector Digital Signature

INSPECTION SUMMARY

The inspection occurred on the following date(s): July 13, 14, 15, 18, 19, and 20, 2022.

The following intake(s) were inspected:

- Log 009002-22- related to care and services and falls prevention.
- Log 005384-22- related to prevention of abuse and neglect and whistle-blowing protection and retaliation.

Inspector Pauline Waldon #741071 participated in this inspection as an observer.

The following Inspection Protocols were used during this inspection:

- Infection Prevention and Control (IPAC)
- Prevention of Abuse and Neglect
- Fall Prevention and Management

- Resident Care and Support Services
- Restraints/Personal Assistance Services Devices (PASD) Management
- Whistle-blowing Protection and Retaliation

INSPECTION RESULTS

WRITTEN NOTIFICATION PLAN OF CARE

NC#001 Written Notification pursuant to FLTCA, 2021, s. 154(1)1

Non-compliance with: FLTCA, 2021 s. 6 (7).

The licensee has failed to ensure that the care set out in the plan of care was provided to a resident as specified in their plan for fall prevention and management.

Rationale and Summary

Review of a resident's clinical record confirmed the resident was at risk for falls and was to have an intervention in place.

On an identified date in June 2022, the resident sustained a fall and a registered staff documented in the progress notes and the post fall assessment that the resident did not have their intervention in place as per the resident's plan of care.

Failure to follow the plan of care had the potential to result in an injury to the resident.

Sources: Interview with RN, Director of Care (DOC) and review of the resident's clinical record, post fall assessments and care plan.